



# Directory

**of intermediary support  
services in England and  
Wales for birth relatives**

Julia Feast and Marion Hundleby



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Wales for birth relatives**

By Julia Feast and Marion Hundleby

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BAAF Adoption & Fostering is the leading UK-wide membership organisation for all those concerned with adoption, fostering and child care issues.

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## Note about the authors

**Julia Feast** is the Policy, Research and Development Consultant at BAAF. In the past she has managed The Children's Society's Post Adoption and Care: Counselling and Research Unit, worked as a local authority social worker and Team Manager and also as a Guardian ad litem and a Reporting Officer. She is co-author of *Searching Questions* (BAAF, 2003), *Adoption, Search and Reunion* (BAAF, 2004), and *Preparing for Reunion* (The Children's Society, 1998).

**Marion Hundleby** has been a qualified social worker for over 25 years. She has provided consultancy to agencies in both the statutory and voluntary sectors, and for the past nine years she has worked for Catholic Children's Services, Nottingham, specialising in post-placement work and providing consultancy for two government-funded projects. She is co-author of *Adoption: Theory, policy and practice* (Cassell, 1997).

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**Julia Feast and Marion Hundleby**  
**January 2005**

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# Introduction

The Adoption and Children Act 2002 represents the most radical overhaul of adoption law for 26 years, replacing the outdated Adoption Act 1976 and modernising the entire legal framework for domestic and intercountry adoption. It has brought in many changes that are intended to help improve adoption services for children and their families by birth and adoption.

For the first time, the legislation recognises the needs of birth relatives who want the opportunity to let their adult adopted relative know of their interest for contact.

Although some adoption agencies have provided intermediary services for birth relatives for many years, the availability and the extent of the services offered has remained something of a post code lottery. There has also been inconsistent practice and no national regulated standards and safeguards. The changes to the law have therefore been welcomed by many of those affected by adoption, and adoption specialists, as it means that all people will be able to access a service, regardless of where they live.

In order that this new provision – **Section 98 of the Adoption and Children Act 2002** – be implemented smoothly, the Department for Education and Skills (DfES) in England and Welsh Assembly Government decided to fund the Intermediary Services Support Project (ISSP). The first year of this three-year project has been managed by the British Association for Adoption and Fostering (BAAF).

The primary purpose of the Intermediary Services Support Project in its first year was to provide a national picture of available services in England and Wales by:

- surveying all local authorities, voluntary adoption agencies and independent adoption support agencies by questionnaire to identify the services they provide and enquire about their future plans;
- establishing where intermediary services for birth relatives currently exist and where there are gaps;
- compiling a directory to inform agencies and people affected by adoption about accessing services.

This directory of intermediary support services for birth relatives is the result of this mapping exercise. It is the first directory of its kind, and will play a valuable role in helping people gain access to a much-needed service.

## FINDING YOUR WAY AROUND THE DIRECTORY

This Directory has been divided into three sections. The first section, which draws in part on the findings from the survey, has been written to answer frequently asked questions and to give people more information about the recent changes in legislation and the service they should expect to receive. The second section provides information on every local authority, voluntary adoption agency, adoption support agency and independent adoption support agency in England and Wales, how to contact them and the services they provide. The third section provides information about other useful resources and a reading list.

Local authorities and voluntary adoption agencies, adoption support agencies and independent adoption support agencies have been divided into two sections. The agencies appear in alphabetical order and an index contains a full listing of the different agencies by page number. Each agency has provided the information for their own entry in the Directory. The entries are correct at the time of going to press, but we are conscious that staff movement and office relocations will mean that it will be correct for a limited period.

We hope you will find the directory useful. It may be updated in the future so if you have any corrections, comments or suggestions about how it can be improved, please send these to:

### **Julia Feast**

*Policy, Research and Development Consultant*  
BAAF

Skyline House  
200 Union Street  
London SE1 0LX

*Email: [julia.feast@baaf.org.uk](mailto:julia.feast@baaf.org.uk)*



# Intermediary services for birth relatives – questions and answers

This section answers some of the most commonly asked questions by people who want to access intermediary services for birth relatives. You may have others that are more specific to you. Do write these down so that you can obtain the answers you need when you contact the agency you have chosen to provide an intermediary service.

## ACCESS TO A SERVICE

### What is an intermediary service?

An intermediary is a person or an organisation that acts as a go-between for two or more people. In relation to adoption, an intermediary service usually means the role played by an agency when a request is received from an adopted person or their birth relative to approach the other party. This can be with a view to passing on or requesting information, and may lead to indirect or direct contact. Adopted people can access identifying information from their original birth certificate and adoption records. When it is the birth relative of an adopted person who is requesting an intermediary service, the adoption agency is not allowed to give the birth relative any information that will or might identify an adopted person, but the agency can use the information it holds to locate the adopted person and make an approach to establish if the adopted person is willing to provide or exchange information.

### What does the law say?

Under Section 98 of the Adoption and Children Act 2002 (England and Wales), birth relatives of an adopted adult, and adopted people themselves, now have the legal right to ask an adoption agency to provide an intermediary service so that they can let the adopted relative or birth relative know of their wish for communication and contact.

This new law comes into effect from September 2005 and it will be introduced in two phases; the provision depends on the precise date on which the adoption order was made. If the adoption order was made on and before 12 November 1975, the first phase will apply. The second phase will cover those adoptions made on or after 13 November 1975.

There is no statutory requirement for adoption agencies to provide an intermediary service. In those cases where the adoption agency cannot provide a service, it will point you to an agency that can.

### Why did the law change?

A number of things have influenced the change in the legislation.

A previous change in the law that happened in 1975 gave all adopted adults the right to apply for a copy of their original birth certificate and information about which agencies might have been involved in their adoption. This meant that they had the opportunity to receive information about their background and search for birth relatives if they so wished.

Opening the adoption records for adopted people provided a greater understanding of the lifelong issues of adoption and how they affect adopted people and also birth relatives. It was through the provision of intermediary services for adopted people that adoption workers learned so much more about the views and feelings of birth parents and other birth relatives.

Many birth relatives, particularly birth mothers, have spoken out about their need to know what has happened to the child they placed for adoption. For over a decade, certain adoption agencies have actively responded by extending their services to include enquiries from birth mothers and other birth relatives. Although birth relatives did not have a comparable right to information as the adopted person had, agencies were willing to initiate enquiries on their behalf. However, the availability of services was inconsistent throughout England and Wales so the law has changed to make sure that, no matter where a person lives, they will be able to access an intermediary service.

A study first published by The Children's Society (Howe and Feast, 2000, republished by BAAF in 2004) also provided information about how non-searching adopted people felt about being contacted by an adoption agency on behalf of a birth relative. The research showed that the majority of adopted people thought that it was right for them to be told about a birth relative's enquiry, so that they could make up their own minds about how they wanted to respond. Ninety per cent of the adopted people who were approached went on to have some form of contact with the birth relative. Eighty per cent said that the contact had helped to answer important questions and they were pleased to have had the opportunity to be in touch with a birth relative.

## Who can provide a service?

A local authority, voluntary adoption agency or registered adoption support agency can offer intermediary services for birth relatives, although the extent to which they can do so will depend on what the agency is in a position to offer. However, all agencies should be able to advise you about how to take your enquiries forward, even if they cannot provide the services themselves. As already explained, there is no statutory requirement for adoption agencies to provide a service.

You may find that the agency you approach contracts out some or all of its services to another agency, for example, to an adoption support agency. This is more usual in the case of local authorities. Such arrangements should be explained to you when you make your initial enquiry.

## How do I choose where to go to?

Some people prefer to contact the agency that arranged the adoption, particularly as they should still hold the records and often these are very helpful for getting in touch with the adopted person you are wanting to pass information to or meet. It is also possible that information from the adopted person to a birth relative may be held on file.

However, this is not always possible. For example:

- the agency has closed (see below);
- you cannot remember the agency's name;
- you would prefer not to be back in touch with the agency that arranged the adoption;
- no agency was involved – these situations are referred to as private adoptions (see below);
- you may live a long way from the agency.

If any of these situations apply to you or if you prefer to go to an agency that was not involved in the adoption, then there are a number of organisations that can advise and help you. (There may be an adoption support agency in your area.) The local authority in which you live will also be able to advise on the availability of services, even if they were not involved in the adoption and are unable to provide a service themselves.

## What services might I be offered?

Broadly speaking, intermediary services are likely to include some or all of the following.

- The opportunity to discuss your situation with a professionally qualified worker or a specially trained volunteer who will understand the impact that adoption has had on your life. You will be able to explore what outcome renewed communication and/or

contact will have for you and the other people involved, and to consider what the outcome may be for everyone.

- Non-identifying information – the majority of agencies in our recent survey were willing to provide information from the records which would not identify the adoptive family but would help to answer some of the questions the birth relative may have. It may also be possible to have some idea of what has happened to the adopted person in the intervening years if they have been back in touch with the agency.
- The opportunity for you to leave information on the records of the adopted person. Again, agencies are usually willing to provide this service and to pass the information on if and when the adopted person makes an approach.
- The chance to search for the adopted person – following the new legislation, agencies will either provide this service themselves or signpost you to an adoption support agency.
- The chance to make an approach to the adopted adult to find out if she/he wishes to respond to the enquiry from the birth relative.
- Support and advice following contact and reunion for all those involved.
- Links with a support group – not every agency will provide this service but they are likely to have knowledge of what exists locally and nationally.

## Will the records still exist?

In most cases where an agency has arranged the adoption, records will exist. However, it was not until 1975 that the law required adoption agencies to keep their records for at least 75 years. This means that some records may have been wholly or partially destroyed or just be “missing”. Records, whether held electronically or on paper, are also vulnerable to various forms of deterioration. In situations where the adoption was arranged privately, it is less likely that background information exists. However, in some instances, documents that were necessary for the court to make an adoption order may have survived. The agency you are in touch with will be able to advise you more about this.

## What other information may exist?

When an adoption order has been made it is recorded on the Adopted Children's Register. This register is held at the General Registrar's Office and is confidential and not available to the public. The information held on this register links the birth name and the adoptive name of the person adopted and also the court where the order was granted. Only registered bodies can access this information.

### **What if I am having difficulty finding the agency that placed my child?**

This could be because the adoption agency has closed. During the 1970s a lot of the voluntary agencies that previously played a major part in arranging adoptions ceased to operate or exist, or changed direction and took on different types of work. However, if the agency closed, then by law they had to make arrangements for the safe keeping of their adoption records. Often they would be passed to the local authority in their area or on to another voluntary agency. When a voluntary adoption agency continues to exist but no longer actively provides an adoption service, it is more than likely that they would have retained responsibilities for their records and have kept them in their archive.

Sometimes it is difficult to find the agency because they have changed their name. For example, in the case of local authorities, this may have happened when boundaries were redrawn and large counties or cities were split into smaller administrative areas. Voluntary adoption agencies may also have had different names over the years. An invaluable resource published by BAAF, *Where to Find Adoption Records* (Stafford, 2001), provides a full listing service of where adoption records are currently held. If you are unsure where to start your enquiries, asking advice from an adoption support agency or the adoption service of the local authority in which you live could be a useful first step.

### **What happens if the adoption was arranged privately?**

As explained above, there is always information to enable links to be made from the person's birth name to their adoptive name. This information is kept at the General Registrar's Office. Furthermore, there are a number of agencies which can assist you with your enquiries, in particular, adoption support agencies.

### **Do I have to produce evidence of my relationship?**

Yes. The agency that is working with you will need to verify your identity and relationship to the adopted person you are seeking. This can be particularly difficult for fathers who are not named on the adopted person's birth certificate or even in the adoption agency records. If you do not know the agency that arranged the adoption of your son or daughter or if the adoption was arranged privately (see above), adoption support agencies should be able to offer advice.

### **What happens if I live abroad?**

If you live abroad this should not deter you from making an enquiry. Agencies can liaise with each other, although it may be a more complex process, for instance, to establish your identity if you cannot meet in person with a social worker in England or Wales. Again, if you know the agency that arranged the adoption then contact them and they will be able to suggest ways in which they can assist in providing you with the advice and information you need. Alternatively, an adoption support agency should be in a position to give general guidance. Although sometimes things are more complicated because of language or distance, it can also be because the legislation is different, for example, in Scotland and southern Ireland.

### **What if my child was brought to the UK for adoption?**

Specialist agencies exist, such as the Overseas Adoption Helpline, that can advise about how best you can be helped if your son or daughter was brought to England or Wales for adoption.

### **Is it just birth parents who can ask for a service?**

No, the new legislation makes it possible for any birth relative to request an intermediary service. This means that siblings, grandparents, aunts and uncles can also request a service. However, if you are a birth relative requesting an intermediary service independently of the birth parents, it is important that you have the opportunity to discuss the implications this may have for them and the adopted person. This is particularly important if one or both of them have indicated that they have no wish to have contact with the adopted person. The agency would then use its discretion as to whether it is appropriate to contact the adopted person at this time.

### **Who is a birth relative?**

In the 2002 Act, the definition of a birth relative is *any person who is related to the adopted person by blood, including half blood or marriage*. As already mentioned, you would need to have some proof of your relationship to the adopted person.

## RECEIVING A SERVICE

### How long will I have to wait?

It is difficult to be precise because it will depend on demand and the resources available in the agency you have chosen. From a recent survey we know that the majority of agencies operate a waiting list, although most people do not have to wait longer than three months for the first consultation.

### Will I have to pay?

This is a useful question to ask the agency when you first make your enquiry. There are heavy resource implications for some aspects of an intermediary service, particularly in relation to searching for the adopted person's current whereabouts. Once the legislation comes into force and the demand for this service increases, it is likely that agencies will have to make a charge even if they do not already do so. However, this should not stop you from making your enquiry and taking matters forward as special arrangements may be possible for those on low incomes.

### What if I have a disability? Is additional assistance available?

Yes, all agencies should have an Equal Opportunities Policy and the facilities and resources to provide a service which meets the needs of people with a disability. The term "disability" can be interpreted widely to include difficulties with reading, writing, mobility, problems with mental and physical health, welfare and learning difficulties.

### What about issues of language and culture?

Agencies should respond appropriately to all users of their services, for example, with regards to the need for translation and interpretation. Again this will be addressed within their Equal Opportunities Policy.

### Will I see qualified and experienced staff?

Yes. Our recent survey showed that intermediary services are almost exclusively provided by professionally qualified staff with a good knowledge and understanding of adoption, search and reunion. Volunteers, some of whom may have personal experience of adoption or a professional qualification, may also participate in delivering the service, and usually they will have received special training. After the Act is implemented, intermediary services will only be provided by adoption agencies and adoption support agencies that are inspected and registered. There will be national standards in place about what is expected of a

person's qualification and/or experience, so this means that you should expect to see someone with the appropriate qualification and experience.

### Is the service confidential?

The service is confidential but very exceptionally a situation may arise which gives cause for concern about someone's health and safety. The agency you are in touch with can explain the policy and procedures they have in relation to confidentiality. If you want to keep private the fact that you are receiving a service (for example, you may not want correspondence sent to your home address), discuss this with the agency when you first approach them and ask for the necessary arrangements to be made.

### Can the adopted person always be found?

Not always. Sometimes it may be impossible to find somebody, or an agency may not have the resources to pursue the search beyond a certain point. Sometimes the search ends up with learning that the adopted person has died or is very unwell. Your worker will discuss such possibilities with you.

### What can I do if my son or daughter does not want to have contact with me?

It can be very distressing if this happens, particularly if you have been longing for contact for many years. However, it is important not to put the adopted person under undue pressure. They need to have the space and time to make their own decisions about whether or not they want to respond positively to your request. Hearing from you may have been very unsettling for them and they may not feel ready to have contact. If this does happen to you, perhaps you can take some comfort in knowing that they are now aware of your interest and wish to have contact and therefore may take a different view in the future.

### Does every agency give the same service?

The availability of resources and agency policies may differ, and this can affect the service you receive. A major variation shown by our survey related to the age an adopted person needs to have reached before the agency agrees to approach them on behalf of a birth relative. Some agencies will not contact an adopted person until they are 25 years and over, unless there are exceptional circumstances. Others may approach the adopted person at the age of 18, but via his or her adoptive parents.

Some agencies have special panels set up to advise on particular situations and help them to reach a decision about the best way forward. It is also worth bearing in mind that policies may change, and our survey showed that many agencies were reviewing their services and rewriting their policies and procedures.

### **Could I be refused an intermediary service?**

Yes. There is no obligation on a registered adoption support agency to provide a service, although it must act in a way that is consistent with its "statement of purpose" under the National Minimum Standards for adoption support agencies. Local authorities have a duty to assess the need for adoption support services of, among others, adopted adults and their birth parents and former guardians living in the local authority's area, but there is no obligation to provide a particular service to any individual. Some voluntary agencies may only be able to provide a service if the adoption was arranged through them. However, they will still be able to advise you of where to obtain a service if they are not able to help you themselves.

### **What can I do if I am refused an intermediary service?**

All registered adoption agencies, registered adoption support agencies and all local authorities are required to have a complaints procedure which they make available to users of their services. You could make use of this procedure, and you may be able to complain also to the Commission for Social Care Inspection / National Assembly for Wales, which has regulatory responsibility for inspecting against the National Minimum Standards. In the case of a local authority, you may be able to make an approach to your local councillor and, if you consider the case to have been mismanaged, you may be able to make a complaint to the Local Government Ombudsman who investigates allegations of maladministration.

### **Can I meet other people in the same situation?**

There are many self-help and support groups which link people by phone, by email or in person. We have listed national organisations at the back of this directory but it is always a good idea to ask the agency that is helping you about what exists locally.

## **GENERAL INFORMATION AND GUIDANCE**

### **Why go to a registered agency?**

It is important to request a service from an agency that you know has been registered and inspected for this purpose. It indicates that the agency meets the Government's standards and will provide good quality services. Unregistered agencies will not have a detailed understanding of the competing needs and wishes of persons separated by adoption or knowledge of the unique issues raised by adoption, contact and reunion.

### **What if I feel I have not had a good service?**

As mentioned previously, all registered agencies are required to have a complaints procedure and to work within carefully prescribed guidelines. Details of how to make a complaint should be made available when you first contact the agency.

### **What about using a private investigator?**

As the law stands, private investigators and agencies that have not been registered for this purpose will not have access in the same way to the crucial information needed to link a birth relative with an adopted person. If you decide to explore other routes and use an agency or private investigator that is not registered, then be aware of the cost you may incur, their working practices in respect of confidentiality and the level of their experience of this complex area of work.

### **What is the Adoption Contact Register?**

The Adoption Contact Register came into existence in 1991 and is located at the General Registrar's Office. The purpose of the Register is to help adopted people and their birth relatives to let each other know of their interest to have contact. However, not many people seem to know about it and therefore the number of people linking up with each other using the Register has been small.

### **Are there any other Contact Registers?**

Yes, NORCAP has had an adoption contact register in operation for many years and has put thousands of people in touch with one another. There are also contact registers in existence in Scotland and Northern Ireland. The addresses and contact details for these registers are listed at the back of the Directory.

### What can I do if I do not want to be contacted?

The Adoption and Children Act 2002 enhances the Register so that an applicant can specify with whom he or she desires contact, or the applicant can specify the person with whom he or she does not want contact. This means that, once the new law comes into operation, adopted people and birth relatives will be able to make their wish for “no contact” to be registered on the Adoption Contact Register. This means that birth relatives who want to make contact with an adopted relative can be informed if the latter does not want contact. The regulations and guidance are still to be published, so until that time, we do not know what the exact procedures will be. For more information about the Adoption Contact Register, look at the useful addresses section in this Directory.

### Is it a good idea to try and get in contact?

In every situation there can be benefits and drawbacks, and it is important that you have had the opportunity to consider these with an experienced worker. Things that birth relatives have said it is important to consider include:

- how your enquiries will affect other people in your family and the family of the adopted person;
- the expectations you have about contact;
- what your hopes and fears are for the future;
- what if it all goes wrong?
- what if the person doesn't want to know you?
- will they know they are adopted?
- what do they know about you?
- have they made any enquires?

### How do reunions work out?

There is no way of knowing about the outcome of all reunions, but we do have information from various research studies. A consistent theme is that people do not regret taking their enquiries forward even if things do not work out exactly as they had hoped. The majority of adopted people report how contact and reunion have helped them to answer important questions about their background and to have a greater sense of identity (Feast and Philpot, 2003). Many continue to develop strong friendships whilst others peter out as time goes by. No two reunions are alike. People experience a range of emotions and face different issues along the way. It is therefore worth bearing in mind that you or other people affected by reunion may benefit from ongoing support from the agency, or from others who have had this experience.

### Are reunions different if the birth relative has made the approach?

They can be. Some adopted people are really taken aback by the news that a birth relative wants to have contact. It may be something they had not really thought about and are not ready for. In these situations it is important that the adopted person is given as much time as they need to think about if and how they want to take the enquiry forward.

### References

- Feast, J and Philpot, T (2003) *Searching Questions: Identity, origins and adoption*, London: BAAF
- Howe, D and Feast, J (2004) *Adoption, Search and Reunion: The long-term experience of adopted adults*, London: BAAF
- Stafford, G (2001) *Where to find Adoption Records*, London: BAAF





Listings of  
**local authority**

intermediary  
support services in  
**England**



## Barking & Dagenham, London Borough of

Local Authority

<b>Address</b>	Social Services Department Children & Families Division Placement Services 512a Heathway Dagenham Essex RM10 7SL
<b>Telephone number</b>	<b>020 8227 5854</b>
<b>Fax number</b>	
<b>Email address</b>	pauline.phillips@lbbd.gov.uk
<b>Website address</b>	www.lbbd.gov.uk
<b>Contact person</b>	<b>Pauline Phillips</b>
<b>Position</b>	<i>Adoption Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Varies</li> <li>● Refer to NORCAP Varies</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Barnet, London Borough of

Local Authority

<b>Address</b>	Adoption Team 6th Floor, Barnet House 1255 High Road London N20 0EJ
<b>Telephone number</b>	<b>020 8359 5705</b>
<b>Fax number</b>	
<b>Email address</b>	adoption@barnet.gov.uk
<b>Website address</b>	www.barnet.gov.uk
<b>Contact person</b>	<b>Jenny Belsham</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Barnsley Metropolitan Borough Council

Local Authority

<b>Address</b>	Adoption and Fostering Unit, Ground Floor, Wellington House, 36 Wellington Street Barnsley South Yorkshire S70 1WA
<b>Telephone number</b>	<b>01226 772329</b>
<b>Fax number</b>	
<b>Email address</b>	vivienstuart@barnsley.gov.uk
<b>Website address</b>	www.barnsley.gov.uk
<b>Contact person</b>	<b>Vivien Stuart</b>
<b>Position</b>	<i>Adoption and Permanence Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Varies</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire) provides counselling, search and intermediary services
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Bath and North East Somerset Council

Local Authority

<b>Address</b>	Family Placement Team Social & Housing Services PO Box 3343 Bath BA1 2ZH
<b>Telephone number</b>	<b>01225 395334</b>
<b>Fax number</b>	
<b>Email address</b>	sarah_acheson@bathnes.gov.uk
<b>Website address</b>	www.bathnes.gov.uk
<b>Contact person</b>	<b>Sarah Acheson</b>
<b>Position</b>	<i>Senior Practitioner</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	Yes – Have a service level agreement with SWAN for adoption support services, much of which is used by adoptees or birth relatives.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Bedfordshire County Council

Local Authority

<b>Address</b>	Social Services Department Adoption Support Team Houghton Lodge, Houghton Close, Off Oliver Street Amphill Beds MK42 2TG
<b>Telephone number</b>	<b>01525 840543</b>
<b>Fax number</b>	
<b>Email address</b>	mcdaida@sccd.bedfordshire.gov.uk
<b>Website address</b>	www.bedfordshire.gov.uk
<b>Contact person</b>	<b>Alison McDaid</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – Support groups and some counselling.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Bexley Council

Local Authority

<b>Address</b>	Children's Placement Service Howbury Centre Slade Green Road Erith Kent DA8 2HX	
<b>Telephone number</b>	<b>020 8303 7777</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	simon.strong@bexley.gov.uk	
<b>Website address</b>	www.bexley.gov.uk	
<b>Contact person</b>	<b>Simon Strong</b>	
<b>Position</b>	<i>Social Worker</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Birmingham City Council

Local Authority

<b>Address</b>	Adoption Service Beechenhurst 10 Serpentine Road Selly Park Birmingham B29 7HU
<b>Telephone number</b>	<b>0121 303 1029</b>
<b>Fax number</b>	
<b>Email address</b>	Helen_J_French@birmingham.gov.uk
<b>Website address</b>	www.birmingham.gov.uk/adoptionandfostering
<b>Contact person</b>	<b>Helen French</b>
<b>Position</b>	<i>Operations Manager, Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups Varies</li> </ul>
<b>Are services contracted out?</b>	Varies – Some to Adoption Support (working across the Midlands).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Blackburn with Darwen Borough Council

Local Authority

<b>Address</b>	Social Services Department Jubilee House, 1 Jubilee Street Blackburn BB1 1ET
<b>Telephone number</b>	<b>01254 587621</b>
<b>Fax number</b>	
<b>Email address</b>	karen.barrick@blackburn.gov.uk
<b>Website address</b>	www.blackburn.gov.uk
<b>Contact person</b>	<b>Karen Barrick</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Blackpool Borough Council

Local Authority

<b>Address</b>	Social Services Department Progress House Clifton Road Blackpool FY4 4US
<b>Telephone number</b>	<b>01253 477886</b>
<b>Fax number</b>	
<b>Email address</b>	mandy.williams@blackpool.gov.uk
<b>Website address</b>	www.blackpool.gov.uk
<b>Contact person</b>	<b>Mandy Williams</b>
<b>Position</b>	<i>Team Manager – Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Varies</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Varies</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Have a service level agreement with After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	Services for birth relatives living abroad are usually via another agency.

## Bolton Metropolitan Borough Council

Local Authority

<b>Address</b>	Social Services Department The Woodlands Manchester Road Bolton Lancashire BL3 2PQ
<b>Telephone number</b>	<b>01204 337481</b>
<b>Fax number</b>	
<b>Email address</b>	nick.robinson@bolton.gov.uk
<b>Website address</b>	www.bolton.gov.uk
<b>Contact person</b>	<b>Nick Robinson</b>
<b>Position</b>	<i>Team Leader</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Bournemouth Borough Council

Local Authority

<b>Address</b>	Adoption Team 27 Slades Farm Road Ensburry Park Bournemouth BH10 4ES
<b>Telephone number</b>	<b>01202 456743</b>
<b>Fax number</b>	01202 456719
<b>Email address</b>	heather.freeman@bournemouth.gov.uk
<b>Website address</b>	www.bournemouth.gov.uk
<b>Contact person</b>	<b>Heather Freeman</b>
<b>Position</b>	<i>Team Manager – Adoption Services</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Varies</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies Yes Varies Varies Yes Yes</p>
<b>Are services contracted out?</b>	Yes – Have recently entered into a service level agreement with SWAN for some services.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes No Yes Yes</p>
<b>Notes on services provided</b>	Bournemouth does not hold adoption records prior to 1997 (held by Dorset Co. Council).	
<b>Notes on services for birth relatives living abroad</b>		

## Bracknell Forest Borough Council

Local Authority

<b>Address</b>	Social Services and Housing Department Time Square, Market Street Bracknell Berks RG12 1JD	
<b>Telephone number</b>	<b>01344 424642</b>	
<b>Fax number</b>		
<b>Email address</b>	family.placement@bracknell-forest.gov.uk	
<b>Website address</b>	www.bracknell-forest.gov.uk	
<b>Contact person</b>	<b>Duty Officer, Family Placement</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes No Yes No Yes Varies Varies Varies Yes</p>
<b>Are services contracted out?</b>	Yes – Some services are carried out as part of a consortium within Berkshire.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes No No Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		



## Bradford (City of) Metropolitan District Council

Local Authority

<b>Address</b>	Adoption & Fostering Unit 35 Saltaire Road Shipley West Yorkshire BD18 3HH	
<b>Telephone number</b>	<b>01274 434809</b>	
<b>Fax number</b>	01274 434344	
<b>Email address</b>		
<b>Website address</b>	www.bradford.gov.uk	
<b>Contact person</b>	<b>Adoption Service Access Point</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Varies</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire)	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Brent, London Borough of

Local Authority

<b>Address</b>	Brent Family Placements Services Triangle House 328–330 High Road Wembley Middlesex HA9 6AZ	
<b>Telephone number</b>	<b>020 8937 4542</b>	
<b>Fax number</b>	020 8937 4468	
<b>Email address</b>	Rose.Wallace@brent.gov.uk	
<b>Website address</b>	www.brent.gov.uk	
<b>Contact person</b>	<b>Rose Wallace</b>	
<b>Position</b>	<i>Birth Record Counsellor</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Brighton and Hove City Council

Local Authority

<b>Address</b>	253 Preston Road Brighton BN1 6SE	
<b>Telephone number</b>	<b>01273 295444</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	<hr/>	
<b>Website address</b>	www.brighton-hove.gov.uk	
<b>Contact person</b>	<b>Gillian Luckock</b>	
<b>Position</b>	Practice Manager, Adoption Support	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Varies – e.g. post-reunion group. NORCAP do search.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	Post Adoption Centre provides post-reunion support.	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Bristol City Council

Local Authority

<b>Address</b>	Social Services Department Family Placement – Permanency Team Avon Vale Road Redfield Bristol BS5 9RH
<b>Telephone number</b>	<b>0117 954 8560</b>
<b>Fax number</b>	
<b>Email address</b>	sophie-slingsby@bristol-city.gov.uk
<b>Website address</b>	www.bristol-city.gov.uk
<b>Contact person</b>	<b>Sophie Slingsby</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – SWAN
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Bromley, London Borough of

Local Authority

<b>Address</b>	Social Services Department Joseph Lancaster Hall Civic Centre, Rafford Way Bromley Kent BR1 3UH
<b>Telephone number</b>	<b>020 8313 4185</b>
<b>Fax number</b>	
<b>Email address</b>	ruth.olding@bromley.gov.uk
<b>Website address</b>	www.bromley.gov.uk
<b>Contact person</b>	<b>Ruth Olding</b>
<b>Position</b>	<i>Senior Practitioner</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Buckinghamshire County Council

Local Authority

<b>Address</b>	Social Services Department Bucks Adoption Support Services County Hall, Walton Street Aylesbury Bucks HP20 1YU	
<b>Telephone number</b>	<b>01296 387956</b>	
<b>Fax number</b>		
<b>Email address</b>	lgrant@bucksccl.gov.uk or postadoptionteam@bucksccl.gov.uk	
<b>Website address</b>	www.bucksccl.gov.uk	
<b>Contact person</b>	<b>Louise Grant</b>	
<b>Position</b>	Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No – Use NORCAP to locate people not immediately locatable by team.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Bury, Metropolitan Borough of

Local Authority

<b>Address</b>	Social Services Department Family Placement Department 18–20 St Mary's Place Bury Lancashire BL9 0DZ
<b>Telephone number</b>	<b>0161 253 5457</b>
<b>Fax number</b>	0161 762 0574
<b>Email address</b>	J.Holden@bury.gov.uk or m.l.rowbottom@bury.gov.uk
<b>Website address</b>	www.bury.gov.uk
<b>Contact person</b>	<b>Jane Holden</b> or <b>Michelle Rowbottom</b>
<b>Position</b>	<i>Team Manager, Adoption/Adoption Support Social Worker</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Calderdale, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption Team Ovenden Hall Ovenden Road Halifax HX3 5QG
<b>Telephone number</b>	<b>01422 363561</b>
<b>Fax number</b>	
<b>Email address</b>	sue.robinson-clarke@calderdale.gov.uk
<b>Website address</b>	www.calderdale.gov.uk
<b>Contact person</b>	<b>Sue Robinson Clarke</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Have a service level agreement with After Adoption (Yorkshire) who principally undertake schedule 51 counselling. However, can request other pieces of work.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Support groups being developed.
<b>Notes on services for birth relatives living abroad</b>	

## Cambridgeshire County Council

Local Authority

<b>Address</b>	Social Services Department 18–20 Signet Court, Swann's Road Cambridge CB5 8LA
<b>Telephone number</b>	<b>01223 718417</b>
<b>Fax number</b>	
<b>Email address</b>	stephanie.bishop@cambridgeshire.gov.uk
<b>Website address</b>	www.cambridgeshire.gov.uk
<b>Contact person</b>	<b>Stephanie Bishop</b>
<b>Position</b>	<i>Policy &amp; Practice Standards Manager/Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Varies</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Most services provided in house but also have a contract with After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Will contact the adoptive parent to inform them of a birth relative enquiry if the adopted person is aged 18–24 years.
<b>Notes on services for birth relatives living abroad</b>	

## Camden, London Borough of

Local Authority

<b>Address</b>	Permanent Placements Team Gospel Oak Office 115 Wellesley Road London NW5 4PA
<b>Telephone number</b>	<b>020 7974 6165</b>
<b>Fax number</b>	
<b>Email address</b>	Val.forrest@camden.gov.uk
<b>Website address</b>	www.camden.gov.uk
<b>Contact person</b>	<b>Val Forrest</b>
<b>Position</b>	<i>Senior Practitioner – Adoption Support</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Varies – Not for intermediary services but counselling support at point of identification of adoption for a child is now contracted out for birth relatives.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Cheshire County Council

Local Authority

<b>Address</b>	Social Services Department Adoption Team Lorien Darnhall School Lane Winsford Cheshire CN7 1JR
<b>Telephone number</b>	<b>01606 815666</b>
<b>Fax number</b>	
<b>Email address</b>	Pat.Cater@cheshire.gov.uk
<b>Website address</b>	www.cheshire.gov.uk
<b>Contact person</b>	<b>Sue Browne or Terri Tallis</b>
<b>Position</b>	<i>Social Workers</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No – Ceased contract with After Adoption in November 2003.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Additional contact person: Annette Butler, Team Manager.
<b>Notes on services for birth relatives living abroad</b>	

## Cornwall County Council

Local Authority

<b>Address</b>	Adoption and Family Finding Unit 13 Treyew Road Truro Cornwall TR1 2BY
<b>Telephone number</b>	<b>01872 270251</b>
<b>Fax number</b>	
<b>Email address</b>	creed@cornwall.gov.uk
<b>Website address</b>	
<b>Contact person</b>	<b>Colin Reed</b>
<b>Position</b>	County Resource Manager
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	



## Corporation of London

Local Authority

<b>Address</b>	Community Services Department PO Box 270 Guildhall London EC2P 2EJ
<b>Telephone number</b>	<b>020 7332 1224</b>
<b>Fax number</b>	
<b>Email address</b>	janice.o'rorke@corpoflondon.gov.uk
<b>Website address</b>	www.corpoflondon.gov.uk
<b>Contact person</b>	<b>Janice O'Rorke</b>
<b>Position</b>	<i>Social Worker</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No – But any work of this nature that comes via community sources at Corporation of London will be passed to worker at London Metropolitan Archives.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Coventry City Council

Local Authority

<b>Address</b>	Children & Families Placement Service Stoke House Lloyd Crescent Coventry CV2 5NY
<b>Telephone number</b>	<b>02476 659009</b>
<b>Fax number</b>	
<b>Email address</b>	sue.goy@coventry.gov.uk
<b>Website address</b>	www.coventry.gov.uk
<b>Contact person</b>	<b>Sue Goy</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – they would either provide the service themselves or refer to Adoption Support (decision made in relation to whether are already familiar with the adoption and time and resources available). If no available address, always refer to Adoption Support.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	Provide advice on how/where to seek counselling for birth parents living abroad.

## Croydon, London Borough of

Local Authority

<b>Address</b>	Social Services Department Fostering & Adoption Services Room 4.06 (Fell Road) Taberner House, Park Lane Croydon CR9 2BA
<b>Telephone number</b>	<b>020 8686 4433 extension 63707</b>
<b>Fax number</b>	
<b>Email address</b>	sue.noonan@croydon.gov.uk
<b>Website address</b>	www.croydon.gov.uk
<b>Contact person</b>	<b>Sue Noonan</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Cumbria County Council

Local Authority

<b>Address</b>	Social Services Department Adoption Unit 3-5 Alfred Street North Carlisle CA1 1PX
<b>Telephone number</b>	<b>01228 607138</b>
<b>Fax number</b>	
<b>Email address</b>	jill.greaves@cumbriacc.gov.uk
<b>Website address</b>	www.cumbriacc.gov.uk
<b>Contact person</b>	<b>Jill Greaves</b>
<b>Position</b>	<i>Adoption Support Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	Yes – with After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	After Adoption searches for the adopted person, facilitates the reunion, contacts the adoptive parent or adopted person.
<b>Notes on services for birth relatives living abroad</b>	After Adoption also provides non-identifying information and intermediary services for birth relatives living abroad.

## Darlington Borough Council

Local Authority

<b>Address</b>	Social Services Department Adoption Team Central House Gladstone Street Darlington Co Durham DL3 6JX
<b>Telephone number</b>	<b>01325 346452</b>
<b>Fax number</b>	
<b>Email address</b>	pam.norgroves@darlington.gov.uk
<b>Website address</b>	www.darlington.gov.uk
<b>Contact person</b>	<b>Pam Norgroves</b>
<b>Position</b>	<i>Senior Practitioner, Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> </ul>

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Derby City Council

Local Authority

<b>Address</b>	Social Services Department Perth Street Chaddesden Derby DE21 6XX
<b>Telephone number</b>	<b>01332 717777</b>
<b>Fax number</b>	01332 717747
<b>Email address</b>	<a href="mailto:linda.towle@derby.gov.uk">linda.towle@derby.gov.uk</a>
<b>Website address</b>	<a href="http://www.derby.gov.uk">www.derby.gov.uk</a>
<b>Contact person</b>	<b>Linda Towle</b>
<b>Position</b>	<i>Adoption Support Service Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Varies</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Varies</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Varies</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Varies</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Derbyshire County Council

Local Authority

<b>Address</b>	Social Services Department Central Adoption Team County Hall Matlock Derbyshire DE4 3AG
<b>Telephone number</b>	<b>01629 580000</b>
<b>Fax number</b>	
<b>Email address</b>	gwen.roe@derbyshire.gov.uk
<b>Website address</b>	www.derbyshire.gov.uk
<b>Contact person</b>	<b>Gwen Roe</b>
<b>Position</b>	<i>Adoption and Fostering Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Devon County Council

Local Authority

<b>Address</b>	Social Services Department Adoption Unit Parkers Barn Parkers Way Totnes TQ9 5UF
<b>Telephone number</b>	<b>01392 386644</b>
<b>Fax number</b>	
<b>Email address</b>	jonathan.hepworth@devon.gov.uk
<b>Website address</b>	www.devon.gov.uk
<b>Contact person</b>	<b>Jonathan Hepworth</b>
<b>Position</b>	<i>Group Manager – Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>No</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – SWAN for some services but not for services related to adopted adults and their relatives.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Doncaster Metropolitan Borough Council

Local Authority

<b>Address</b>	Social Services Department PO Box 251 The Council House College Road Doncaster South Yorkshire DN1 3DA	
<b>Telephone number</b>	<b>01302 737845</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	lynda.hill@doncaster.gov.uk	
<b>Website address</b>	www.doncaster.gov.uk	
<b>Contact person</b>	<b>Lynda Hill</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Dorset County Council

Local Authority

<b>Address</b>	County Hall Colliton Park Dorchester Dorset DT1 1XJ
<b>Telephone number</b>	<b>01305 224389</b>
<b>Fax number</b>	
<b>Email address</b>	countyhallsocialcare@dorsetcc.gov.uk
<b>Website address</b>	www.dorsetcc.gov.uk
<b>Contact person</b>	<b>Peter Todd</b>
<b>Position</b>	<i>Policy Officer – Looked After Children</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Dudley Metropolitan Borough Council

Local Authority

<b>Address</b>	Social Services Directorate Ednam House 1 St. James's Road Dudley West Midlands DY1 3JJ
<b>Telephone number</b>	<b>01384 815891</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	www.dudley.gov.uk
<b>Contact person</b>	<b>Nick Parkes</b>
<b>Position</b>	<i>Service Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Adoption Support.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Durham County Council

Local Authority

<b>Address</b>	Social Care and Health Durham Resource Centre Littleburn Business Centre Mill Road Langley Moor County Durham DH7 8ET	
<b>Telephone number</b>	<b>0191 706113</b>	
<b>Fax number</b>		
<b>Email address</b>	maureen.coleman@durham.gov.uk	
<b>Website address</b>	www.durham.gov.uk	
<b>Contact person</b>	<b>Maureen Coleman</b>	
<b>Position</b>	<i>Senior Practitioner (Adoption Support)</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – as an extra to own services – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Ealing, London Borough of

Local Authority

<b>Address</b>	Fostering & Adoption 3rd Floor North Ealing Town Hall Annexe London W5 2BY
<b>Telephone number</b>	<b>020 8825 5035</b>
<b>Fax number</b>	
<b>Email address</b>	daviesma@ealing.gov.uk
<b>Website address</b>	www.ealing.gov.uk
<b>Contact person</b>	<b>Maggie Davies</b>
<b>Position</b>	Senior Social Worker – Adoption Support
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Subscribers to Post Adoption Centre – Level 2.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## East Riding of Yorkshire Council

Local Authority

<b>Address</b>	Social Services Department 31/31A Lairgate Beverley East Yorkshire HU17 8ET
<b>Telephone number</b>	<b>01482 396673</b>
<b>Fax number</b>	01482 396642
<b>Email address</b>	ian.wilson@eastriding.gov.uk
<b>Website address</b>	www.eastriding.gov.uk
<b>Contact person</b>	<b>Ian Wilson</b>
<b>Position</b>	Adoption Team Leader
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> </ul>

	<ul style="list-style-type: none"> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire)	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>No</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## East Sussex County Council

Local Authority

<b>Address</b>	Social Services Department 6th Floor, St. Mary's House 52 St. Leonards Road Eastbourne East Sussex BN21 3UU	
<b>Telephone number</b>	<b>01323 747154</b>	
<b>Fax number</b>		
<b>Email address</b>	Bridget.Gallagher@eastsussexcc.gov.uk	
<b>Website address</b>	www.eastsussexcc.gov.uk	
<b>Contact person</b>	<b>Bridget Gallagher</b>	
<b>Position</b>	Practice Manager Adoption Support	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>Counselling</li> <li>Providing non-identifying information</li> <li>Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>Undertake a search for the adopted person</li> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>NK</p> <p>Varies</p> <p>Yes</p> <p>NK</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Enfield, London Borough of

Local Authority

<b>Address</b>	Social Services Department Southgate Town Hall Green Lanes Palmers Green London N13 4XD
<b>Telephone number</b>	<b>020 8379 2846</b>
<b>Fax number</b>	
<b>Email address</b>	morris.linton@enfield.gov.uk
<b>Website address</b>	www.enfield.gov.uk
<b>Contact person</b>	<b>Morris Linton</b>
<b>Position</b>	<i>Deputy Manager, Adoption Support Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Essex County Council

Local Authority

<b>Address</b>	Central Adoption Team Eckard House Easton Road Witham Essex CM8 2DW
<b>Telephone number</b>	<b>01376 516767</b>
<b>Fax number</b>	
<b>Email address</b>	jo.ward@essexcc.gov.uk
<b>Website address</b>	www.essexcc.gov
<b>Contact person</b>	<b>Jo Ward</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Limited search for the adopted person. Will contact the adopted person directly to inform them of a birth relative enquiry depending on the age of the adopted person.	
<b>Notes on services for birth relatives living abroad</b>		

## Gateshead Metropolitan Borough Council

Local Authority

<b>Address</b>	Children's Services, Civic Buildings Prince Consort Road Gateshead Tyne & Wear NE8 4HJ	
<b>Telephone number</b>	<b>0191 433 3000</b>	
<b>Fax number</b>		
<b>Email address</b>	giuliana.montixi@gateshead.gov.uk	
<b>Website address</b>	www.gateshead.gov.uk	
<b>Contact person</b>	<b>Giuliana Montixi</b>	
<b>Position</b>	Senior Practitioner	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	No – However, have a service level agreement with After Adoption who will provide this service and charge individuals for it.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Gloucestershire County Council

Local Authority

<b>Address</b>	Adoption Team Sandford Park House 39–41 London Road Cheltenham Gloucs GL52 6XJ	
<b>Telephone number</b>	<b>01242 532668</b>	
<b>Fax number</b>		
<b>Email address</b>	celia.balbernie@gloucestershire.gov.uk	
<b>Website address</b>	www.gloucestershire.gov.uk	
<b>Contact person</b>	<b>Celia Balbernie</b>	
<b>Position</b>	Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>No</li> <li>Yes</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	Yes – This work is done by SWAN on their behalf. Use a non-disclosure agreement.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>No</li> <li>No</li> <li>No</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Greenwich, London Borough of

Local Authority

<b>Address</b>	Adoption Team 147 Powis Street Woolwich London SE18 6JL	
<b>Telephone number</b>	<b>020 8921 2752</b>	
<b>Fax number</b>		
<b>Email address</b>	florence.mo@greenwich.gov.uk	
<b>Website address</b>	www.greenwichkids.gov.uk	
<b>Contact person</b>	<b>Florence Mo</b>	
<b>Position</b>	Adoption Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Hackney, London Borough of

Local Authority

<b>Address</b>	Social Services Department 205 Morning Lane London E9 6JX	
<b>Telephone number</b>	<b>020 8356 6273</b>	
<b>Fax number</b>		
<b>Email address</b>	annie.wells@hackney.gov.uk	
<b>Website address</b>	www.hackneykids.org.uk	
<b>Contact person</b>	<b>Annie Wells</b>	
<b>Position</b>	Post Adoption Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Some counselling.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Halton Borough Council

Local Authority

<b>Address</b>	Adoption & Fostering Service 2nd Floor, Grosvenor House Halton Lea Runcorn WA7 2ED
<b>Telephone number</b>	<b>01928 704360</b>
<b>Fax number</b>	
<b>Email address</b>	Ann.Towey@halton-borough.gov.uk
<b>Website address</b>	www.halton-borough.gov.uk
<b>Contact person</b>	<b>Ann Towey</b>
<b>Position</b>	<i>Principal Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (in addition to some in-house provision).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Hammersmith & Fulham, London Borough of

Local Authority

<b>Address</b>	Social Services Department Family Placement Unit 2nd Floor, Barclay House Effie Road Fulham London SW6 1EN
<b>Telephone number</b>	<b>020 8753 2322</b>
<b>Fax number</b>	
<b>Email address</b>	louise.emile@lbhf.gov.uk
<b>Website address</b>	www.lbhf.gov.uk
<b>Contact person</b>	<b>Louise Emile</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – After Adoption provides post-adoption services for Hammersmith & Fulham and current contract includes intermediary services for birth relatives.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Hampshire County Council

Local Authority

<b>Address</b>	County Adoption Services Glen House, Glen Road Swanwick Southampton SO31 7HD	
<b>Telephone number</b>	<b>01489 587543</b>	
<b>Fax number</b>	01489 575594	
<b>Email address</b>	adoption.services@hants.gov.uk	
<b>Website address</b>	www.hants.gov.uk	
<b>Contact person</b>	<b>Sally Magee</b>	
<b>Position</b>	Commissioning Officer – Post Adoption	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Although address is in Southampton, covers Hampshire only and not the city of Southampton.	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Haringey, London Borough of

Local Authority

<b>Address</b>	Adoption Team 4th Floor 40 Cumberland Road London N22 7SG
<b>Telephone number</b>	<b>020 8489 3285</b>
<b>Fax number</b>	
<b>Email address</b>	val.forrest@haringey.gov.uk
<b>Website address</b>	www.haringey.gov.uk
<b>Contact person</b>	<b>Valerie Forrest</b>
<b>Position</b>	<i>Team Manager – Post Adoption Service</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Post Adoption Centre takes on some of the work in the team.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Search for adopted person by contacting last known address. Support groups via Adoption UK
<b>Notes on services for birth relatives living abroad</b>	

## Harrow, London Borough of

Local Authority

<b>Address</b>	Social Services Department Family Placement Service 429–433 Pinner Road North Harrow Middlesex HA1 4HN
<b>Telephone number</b>	<b>020 8863 5544</b>
<b>Fax number</b>	
<b>Email address</b>	monica.jones@harrow.gov.uk
<b>Website address</b>	www.harrow.gov.uk
<b>Contact person</b>	<b>Neil Wood</b>
<b>Position</b>	<i>Acting Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption – “core” services with option to buy additional modules such as section 51 counselling. (Non-statutory birth records access is provided by After Adoption.)
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Hartlepool Borough Council

Local Authority

<b>Address</b>	Social Services Department Aneurin Bevan House 35 Avenue Road Hartlepool Cleveland TS24 8HD
<b>Telephone number</b>	<b>01429 266522</b>
<b>Fax number</b>	
<b>Email address</b>	jim.murdoch@hartlepool.gov.uk
<b>Website address</b>	www.hartlepool.gov.uk
<b>Contact person</b>	<b>Jim Murdoch</b>
<b>Position</b>	<i>Principal Officer of Social Services</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	Refer to After Adoption to undertake a search for the adopted person, facilitate a reunion and post-reunion support.
<b>Notes on services for birth relatives living abroad</b>	

## Havering, London Borough of

Local Authority

<b>Address</b>	Family Placement Service Midland House 109–113 Victoria Road Romford Essex RM7 2LX
<b>Telephone number</b>	<b>01708 434577</b>
<b>Fax number</b>	01708 434578
<b>Email address</b>	<a href="mailto:linda.mcgrath@havering.gov.uk">linda.mcgrath@havering.gov.uk</a>
<b>Website address</b>	<a href="http://www.havering.gov.uk">www.havering.gov.uk</a>
<b>Contact person</b>	<b>Linda McGrath</b>
<b>Position</b>	<i>Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption on an individual case basis.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Support groups via After Adoption.
<b>Notes on services for birth relatives living abroad</b>	

## Herefordshire Council

Local Authority

<b>Address</b>	Children's Resource Centre Moor House Widemarsh Common Hereford HR4 9NA
<b>Telephone number</b>	<b>01432 62830</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	<a href="http://www.herefordshire.gov.uk">www.herefordshire.gov.uk</a>
<b>Contact person</b>	<b>Hazel Couch</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Adoption Support, which has a monthly outpost surgery in Hereford.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Hertfordshire County Council

Local Authority

<b>Address</b>	Old Parkway School Parkway Welwyn Garden City Herts AL8 6JD
<b>Telephone number</b>	<b>01707 897654</b>
<b>Fax number</b>	
<b>Email address</b>	brenda.simmonds@hertscc.gov.uk
<b>Website address</b>	www.hertscc.gov.uk
<b>Contact person</b>	<b>Brenda Simmonds</b>
<b>Position</b>	<i>Head of Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Hillingdon, London Borough of

Local Authority

<b>Address</b>	Social Services Department Fostering & Adoption Service 855 Uxbridge Road Hayes Middlesex UB4 8HZ	
<b>Telephone number</b>	<b>01895 277850</b>	
<b>Fax number</b>		
<b>Email address</b>	a.holmes@hillingdon.gov.uk	
<b>Website address</b>	www.hillingdon.gov.uk	
<b>Contact person</b>	<b>Anne Holmes</b>	
<b>Position</b>	Team Manager, Adoption	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>	
<b>Are services contracted out?</b>		NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Hounslow, London Borough of

Local Authority

<b>Address</b>	Social Services Department Adoption & Permanence Team Pavilion BF, Civic Centre Lampton Road Hounslow London TW3 4DN	
<b>Telephone number</b>	<b>020 8583 3442</b>	
<b>Fax number</b>	020 8583 3444	
<b>Email address</b>	adoption.duty@hounslow.gov.uk	
<b>Website address</b>	www.hounslow.gov.uk	
<b>Contact person</b>	<b>Duty Officer</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>No</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Hull City Council

Local Authority

<b>Address</b>	Adoption Service Gleneagles East Carr Road Hull HU8 9LB	
<b>Telephone number</b>	<b>01482 799340</b>	
<b>Fax number</b>	01482 789282	
<b>Email address</b>	glen.dunkley@hullcc.gov.uk	
<b>Website address</b>	www.hullcc.gov.uk	
<b>Contact person</b>	<b>Glen Dunkley</b> or <b>Carol Fellowes</b>	
<b>Position</b>	<i>Post-Adoption Social Worker/Team Leader</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – Have a service level agreement with After Adoption (Yorkshire). The term of the agreement is three years, then for renegotiation. The hours allocated per week are 18.5. The worker works independently.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Will contact the adoptive parent if no searching is involved. Support groups are being set up by After Adoption Yorkshire for the Authority.	
<b>Notes on services for birth relatives living abroad</b>	Services of advice on how/where to seek counselling and non-identifying information for birth relatives living abroad where possible.	

## Isle of Wight County Council

Local Authority

<b>Address</b>	Adoption Services Team Social Services Centre Town Hall, Lind Street Ryde Isle of Wight PO33 2NQ	
<b>Telephone number</b>	<b>01983 566011</b>	
<b>Fax number</b>		
<b>Email address</b>	jennie.dix@iow.gov.uk	
<b>Website address</b>	www.iow.gov.uk	
<b>Contact person</b>	<b>Jennie Dix</b>	
<b>Position</b>	Deputy Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>No</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Isles of Scilly Social Services

Local Authority

<b>Address</b>	Park House The Parade St. Mary's Isles of Scilly TR21 0LP	
<b>Telephone number</b>	<b>01720 422148</b>	
<b>Fax number</b>		
<b>Email address</b>	hcharnock@scilly.gov.uk	
<b>Website address</b>	www.scilly.gov.uk	
<b>Contact person</b>	<b>Harry Charnock</b>	
<b>Position</b>	Director of Social Services	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> </ul>	<ul style="list-style-type: none"> <li>NK</li> <li>NK</li> <li>NK</li> <li>NK</li> <li>NK</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	NK
<b>Are services contracted out?</b>		NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	NK
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Islington, London Borough of

Local Authority

<b>Address</b>	Social Services Department Adoption Team 12 Highbury Crescent London N5 1RN	
<b>Telephone number</b>	<b>020 7527 4400</b>	
<b>Fax number</b>	020 7527 4401	
<b>Email address</b>	lindsay.wright@islington.gov.uk	
<b>Website address</b>	www.islington.gov.uk	
<b>Contact person</b>	<b>Lindsay Wright</b>	
<b>Position</b>	<i>Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Yes Yes Yes No
<b>Are services contracted out?</b>	No – Provide intermediary services. Do not enter into non-disclosure agreements with NORCAP.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes Yes Yes
<b>Notes on services provided</b>	Additional contact: Renee Gioffe, Adoption Support Advisor, email: renee.gioffe@islington.gov.uk	
<b>Notes on services for birth relatives living abroad</b>		



## Kensington & Chelsea, Royal Borough of

Local Authority

<b>Address</b>	Social Services Department Family Placement Unit Westway Aid and Information Centre 140 Ladbrooke Grove London W10 5ND
<b>Telephone number</b>	<b>020 7598 4438</b>
<b>Fax number</b>	
<b>Email address</b>	elizabeth.sidley@rbkc.gov.uk
<b>Website address</b>	www.rbkc.gov.uk
<b>Contact person</b>	<b>Liz Sidley</b>
<b>Position</b>	<i>Manager, Adoption and Permanency</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Some services contracted out to After Adoption – support groups, counselling/support.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Kent County Council

Local Authority

<b>Address</b>	Social Services Department The Gateway Team Fostering & Adoption 1st Floor, 17 Kings Hill Avenue Kings Hill West Malling Kent ME19 4UL
<b>Telephone number</b>	<b>08453 302968</b>
<b>Fax number</b>	
<b>Email address</b>	Sharon.Richards@kent.gov.uk
<b>Website address</b>	www.kentadoption.com
<b>Contact person</b>	<b>Sharon Richards</b>
<b>Position</b>	<i>Gateway Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Kent Post Adoption Service – run by NCH. Contract with Post Adoption Centre.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Kingston upon Thames, Royal Borough of

Local Authority

<b>Address</b>	Community Services Department Family Placement Team Room 205, Guildhall 1, High Street Kingston upon Thames Surrey KT1 1EU
<b>Telephone number</b>	<b>020 8547 6042</b>
<b>Fax number</b>	020 8547 5846
<b>Email address</b>	famplacduty@rbk.kingston.gov.uk
<b>Website address</b>	www.kingston.gov.uk
<b>Contact person</b>	<b>Duty Officer (pending appointment in January 2005)</b>
<b>Position</b>	<i>Family Placement Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Kirklees Metropolitan Council

Local Authority

<b>Address</b>	Family Placement Unit Westfields Westfields Road Mirfield WF14 9PW
<b>Telephone number</b>	<b>01924 483707</b>
<b>Fax number</b>	
<b>Email address</b>	sarah.patrick@kirklees.gov.uk
<b>Website address</b>	www.kirklees.gov.uk
<b>Contact person</b>	<b>Sarah Patrick</b>
<b>Position</b>	<i>Family Placement Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire)
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Knowsley, Metropolitan Borough of

Local Authority

<b>Address</b>	Social Services Department Astley House, Astley Road Huyton Liverpool L36 8HY
<b>Telephone number</b>	<b>0151 443 3958</b>
<b>Fax number</b>	0151 449 0134
<b>Email address</b>	terry.douglas@knowsley.gov.uk
<b>Website address</b>	www.knowsley.gov.uk
<b>Contact person</b>	<b>Terry Douglas</b>
<b>Position</b>	<i>Adoption &amp; Fostering Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Varies Varies No No
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No No
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Lambeth, London Borough of

Local Authority

<b>Address</b>	3rd Floor, Hopton House 243A Streatham High Road Streatham London SW16 6EY	
<b>Telephone number</b>	<b>020 7926 8503</b>	
<b>Fax number</b>	020 7926 5218	
<b>Email address</b>	rwise@lambeth.gov.uk	
<b>Website address</b>	www.lambeth.gov.uk	
<b>Contact person</b>	<b>Ruth Wise</b>	
<b>Position</b>	<i>Service Manager for Adoption and Fostering</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	No No No No No No No No No
<b>Are services contracted out?</b>	Yes – Contract with Post Adoption Centre.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No Yes
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Lancashire County Council

Local Authority

<b>Address</b>	Social Services P.O. Box 162 East Cliff County Office Preston PR1 3EA
<b>Telephone number</b>	<b>01772 264429</b>
<b>Fax number</b>	01772 534910
<b>Email address</b>	diane.vincent@socserv.lancscc.gov.uk
<b>Website address</b>	www.socserv.lancscc.gov.uk
<b>Contact person</b>	<b>Diane Vincent</b>
<b>Position</b>	<i>County Fostering and Adoption Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Some to After Adoption, other services provided in-house.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Leeds City Council

Local Authority

<b>Address</b>	Selectapost 9 3rd Floor West, 110 Merrion Centre Leeds LS2 8QB
<b>Telephone number</b>	<b>0113 247 8675</b>
<b>Fax number</b>	
<b>Email address</b>	Val.Hales@leeds.gov.uk
<b>Website address</b>	www.leeds.gov.uk
<b>Contact person</b>	<b>Val Hales</b>
<b>Position</b>	<i>Team Manager, Fostering &amp; Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire). Some services are contracted out, mainly services for birth parents.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	Would refer birth relative living abroad to a counsellor for non-identifying information. May direct to After Adoption (Yorkshire) for intermediary services for birth relatives.

## Leicester City Council

Local Authority

<b>Address</b>	Social Services Department Adoption Team Eagle House, 11 Friar Lane Leicester LE1 5RB
<b>Telephone number</b>	<b>0116 299 5899</b>
<b>Fax number</b>	
<b>Email address</b>	andrf001@leicester.gov.uk
<b>Website address</b>	www.leicester.gov.uk
<b>Contact person</b>	<b>Faye Andrews</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Leicestershire County Council

Local Authority

<b>Address</b>	Social Services Department Adoption Team Eagle House, 11 Friar Lane Leicester LE1 5RB
<b>Telephone number</b>	<b>0116 299 5899</b>
<b>Fax number</b>	0116 299 5900
<b>Email address</b>	mlowles@leics.gov.uk
<b>Website address</b>	www.leics.gov.uk
<b>Contact person</b>	<b>Mary Lowles</b> or <b>Bridget Puddepha</b>
<b>Position</b>	<i>Team Managers</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Lewisham, London Borough of

Local Authority

<b>Address</b>	Social Services Department Lewisham Adoption Services St. Pauls House 125 Deptford High Street London SE8 4NS
<b>Telephone number</b>	<b>020 8314 8134</b>
<b>Fax number</b>	
<b>Email address</b>	jill.jenner@lewisham.gov.uk
<b>Website address</b>	www.lewisham.gov.uk
<b>Contact person</b>	<b>Rosie Sauvage</b>
<b>Position</b>	<i>Service Unit Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Lincolnshire County Council

Local Authority

<b>Address</b>	Social Services Directorate Orchard House Orchard Street Lincoln LN1 1BA	
<b>Telephone number</b>	<b>01522 554060</b>	
<b>Fax number</b>		
<b>Email address</b>	fosteringandadoption@lincolnshire.gov.uk or Bryan.glover@lincolnshire.gov.uk	
<b>Website address</b>	www.lincolnshire.gov.uk	
<b>Contact person</b>	<b>Bryan Glover</b>	
<b>Position</b>	<i>Fostering &amp; Adoption Development Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Liverpool City Council

Local Authority

<b>Address</b>	Supported Living and Community Safety Portfolio Millennium House Victoria Street Liverpool L1 6JQ
<b>Telephone number</b>	<b>0151 233 3700</b>
<b>Fax number</b>	
<b>Email address</b>	brenda.watson@liverpool.gov.uk
<b>Website address</b>	www.liverpool.gov.uk
<b>Contact person</b>	<b>Brenda Waterson</b>
<b>Position</b>	<i>Social Work Resource Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption provides this service.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	Will contact the adoptive parent if the adopted person is under 18 years.
<b>Notes on services for birth relatives living abroad</b>	Non-identifying information for birth relatives living abroad possibly through a counsellor.

## Luton Council

Local Authority

<b>Address</b>	Social Services Department Unity House 111 Stuart Street Luton LU1 5NP
<b>Telephone number</b>	<b>01582 547584</b>
<b>Fax number</b>	
<b>Email address</b>	nortons@luton.gov.uk or blissj@luton.gov.uk
<b>Website address</b>	www.luton.gov.uk
<b>Contact person</b>	<b>Sylvia Norton</b> or <b>Jill Bliss</b>
<b>Position</b>	<i>Acting Team Managers (job share)</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	No Yes Varies No Yes
<b>Are services contracted out?</b>	No – Are considering this – subject to final regulations and guidance.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No Yes
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Manchester City Council

Local Authority

<b>Address</b>	Children, Families and Social Care Beswick District Office 1 Campion Road, Bradford Manchester M11 3RS	
<b>Telephone number</b>	<b>0161 223 9441</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	<hr/>	
<b>Website address</b>	www.manchester.gov.uk	
<b>Contact person</b>	<b>Sandra Edwards</b>	
<b>Position</b>	<i>Adoption Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Yes Yes Yes Yes
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No No
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Medway Council

Local Authority

<b>Address</b>	Compass Centre Pembroke Chatham Maritime Chatham ME4 4YH	
<b>Telephone number</b>	<b>01634 331214</b>	
<b>Fax number</b>		
<b>Email address</b>	lesley.penna@medway.gov.uk	
<b>Website address</b>	www.medway.gov.uk	
<b>Contact person</b>	<b>Lesley Penna</b>	
<b>Position</b>	Adoption & Permanence Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>Yes</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	No – In light of new legislation, present position is under review.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>No</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Merton, London Borough of

Local Authority

<b>Address</b>	Social Services Division Adoption and Permanency Team Worsfold House Mitcham Surrey CR4 3BE	
<b>Telephone number</b>	<b>020 8545 4288</b>	
<b>Fax number</b>		
<b>Email address</b>	stephen.butcher@merton.gov.uk	
<b>Website address</b>	www.merton.gov.uk	
<b>Contact person</b>	<b>Sarah Dempsey</b>	
<b>Position</b>	Adoption Development Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>

	<ul style="list-style-type: none"> <li>• Facilitate a reunion Yes</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>• Post-reunion support Yes</li> <li>• Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Post Adoption Centre. Counselling, outreach surgery contract for 5 years.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling NK</li> <li>• Non-identifying information NK</li> <li>• Intermediary services NK</li> <li>• Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Middlesbrough Borough Council

Local Authority

<b>Address</b>	Permanence Team Sandringham House 170A Overdale Road, Park End Middlesbrough TS3 7EA
<b>Telephone number</b>	<b>01642 300870</b>
<b>Fax number</b>	
<b>Email address</b>	<a href="mailto:liz_watson@middlesbrough.gov.uk">liz_watson@middlesbrough.gov.uk</a>
<b>Website address</b>	<a href="http://www.middlesbrough.gov.uk">www.middlesbrough.gov.uk</a>
<b>Contact person</b>	<b>Liz Watson</b>
<b>Position</b>	<i>Permanence Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling Yes</li> <li>• Providing non-identifying information No</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>• Undertake a search for the adopted person No</li> <li>• Facilitate a reunion No</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>• Post-reunion support No</li> <li>• Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption to provide core services and Parents Without Children project. Intermediary services can be spot-purchased if necessary but budget controls make this difficult.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling Yes</li> <li>• Non-identifying information No</li> <li>• Intermediary services No</li> <li>• Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Milton Keynes Council

Local Authority

<b>Address</b>	Learning and Development Directorate Children's Services Saxon Court 502 Avebury Boulevard Milton Keynes MK9 3HS	
<b>Telephone number</b>	<b>01908 253404</b>	
<b>Fax number</b>	01908 253251	
<b>Email address</b>	mary.shaw@milton-keynes.gov.uk	
<b>Website address</b>	www.milton-keynes.gov.uk	
<b>Contact person</b>	<b>Mary Shaw</b>	
<b>Position</b>	Post Adoption Social Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>No</li> <li>No</li> <li>No</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Newcastle City Council

Local Authority

<b>Address</b>	Adoption Service 4-8 Clarence Walk Shieldfield Newcastle upon Tyne NE2 1AL	
<b>Telephone number</b>	<b>0191 278 8200</b>	
<b>Fax number</b>	0191 278 8154	
<b>Email address</b>	adoption@newcastle.gov.uk	
<b>Website address</b>	www.newcastle.gov.uk	
<b>Contact person</b>	<b>Deborah Herring</b>	
<b>Position</b>	Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>

	<ul style="list-style-type: none"> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Newham, London Borough of

Local Authority

<b>Address</b>	Social Services Department 16 Wordsworth Avenue Manor Park London E12 6SU	
<b>Telephone number</b>	<b>020 8430 2000</b>	
<b>Fax number</b>		
<b>Email address</b>	Jenny.Elliott@newham.gov.uk	
<b>Website address</b>	www.newham.gov.uk	
<b>Contact person</b>	<b>Jenny Elliott</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>Counselling</li> <li>Providing non-identifying information</li> <li>Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>Undertake a search for the adopted person</li> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Post Adoption Centre	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Norfolk County Council

Local Authority

<b>Address</b>	Adoption and Family Finding Unit 3 Unthank Road Norwich NR2 2PA	
<b>Telephone number</b>	<b>01603 617796</b>	
<b>Fax number</b>		
<b>Email address</b>	marianne.halliday@norfolk.gov.uk	
<b>Website address</b>	www.norfolk.gov.uk	
<b>Contact person</b>	<b>Duty Social Worker</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>	
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>	Will contact the adoptive parent to inform them of a birth relative enquiry if appropriate.	
<b>Notes on services for birth relatives living abroad</b>		

## North East Lincolnshire Council

Local Authority

<b>Address</b>	Fostering and Adoption Service 2nd Floor, St. James House St. James Square Grimsby North East Lincs DN31 1EP	
<b>Telephone number</b>	<b>01472 325555</b>	
<b>Fax number</b>	01472 325605	
<b>Email address</b>	penny.sheardown@nelincs.gov.uk	
<b>Website address</b>	www.nelinks.gov.uk	
<b>Contact person</b>	<b>Penny Sheardown</b>	
<b>Position</b>	<i>Principal Care Manager, Fostering and Adoption</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## North Lincolnshire Council

Local Authority

<b>Address</b>	Adoption and Fostering Team The Grove, 38 West Street Scawbey Near Brigg North Lincolnshire DN20 9AN	
<b>Telephone number</b>	<b>01724 296500</b>	
<b>Fax number</b>		
<b>Email address</b>	Gareth.Lambert@northlincs.gov.uk	
<b>Website address</b>	www.northlincs.gov.uk	
<b>Contact person</b>	<b>Gareth Lambert</b>	
<b>Position</b>	<i>Team Leader – Adoption and Fostering</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No – Support groups in the form of workshops on specific subjects.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## North Somerset Council

Local Authority

<b>Address</b>	Housing & Social Services Department Adoption & Fostering Team P.O. Box 195, Town Hall Weston-Super-Mare Somerset BS23 1UF
<b>Telephone number</b>	<b>01275 888238</b>
<b>Fax number</b>	
<b>Email address</b>	jenny.slee@n-somerset.gov.uk
<b>Website address</b>	www.n-somerset.gov.uk
<b>Contact person</b>	<b>Jenny Slee</b>
<b>Position</b>	Team Manager
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Services for birth relatives living abroad are via SWAN which charges a fee.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## North Tyneside Council

Local Authority

<b>Address</b>	Camden House Camden Street North Shields Tyne and Wear NE30 1NW
<b>Telephone number</b>	<b>0191 200 6161</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	www.northtyneside.gov.uk
<b>Contact person</b>	<b>Andrea Rawson</b>
<b>Position</b>	Team Manager – Adoption
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	No No No No No
<b>Are services contracted out?</b>	Yes – Some work done via After Adoption, “Families in Care” and NEPAS.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes No Yes
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## North Yorkshire County Council

Local Authority

<b>Address</b>	Social Services Department 4 Stockwell Lane Knaresborough North Yorks DL7 8DD	
<b>Telephone number</b>	<b>01609 780780</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	<hr/>	
<b>Website address</b>	www.northyorks.gov.uk	
<b>Contact person</b>	<b>Nic Haughton</b>	
<b>Position</b>	<i>Adoption Services Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Yes Yes Yes Yes
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire)	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No No
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Northamptonshire County Council

Local Authority

<b>Address</b>	Adoption & Fostering Unit P.O. Box 225 John Dryden House 8–10 The Lakes Northampton Northants NN4 7DF	
<b>Telephone number</b>	<b>01604 236172</b>	
<b>Fax number</b>	01604 237767	
<b>Email address</b>	slowe@northamptonshire.gov.uk	
<b>Website address</b>	www.northamptonshire.gov.uk	
<b>Contact person</b>	<b>Sue Lowe</b>	
<b>Position</b>	Adoption Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Varies</li> <li>● Support groups NK</li> </ul>	
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Northumberland County Council

Local Authority

<b>Address</b>	Family Support & Placement Service Tweed House Hepscott Park Morpeth Northumberland NE61 2NF	
<b>Telephone number</b>	<b>01670 534450</b>	
<b>Fax number</b>		
<b>Email address</b>	JCutler@northumberland.gov.uk	
<b>Website address</b>	www.northumberland.gov.uk	
<b>Contact person</b>	<b>Jean Cutler</b>	
<b>Position</b>	Adoption Support Co-ordinator, Permanence Team	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	Support groups via After Adoption.	
<b>Notes on services for birth relatives living abroad</b>		

## Nottingham City Council

Local Authority

<b>Address</b>	Social Services Department 2nd Floor, York House Mansfield Road Nottingham NG1 3NS	
<b>Telephone number</b>	<b>0115 915 5500</b>	
<b>Fax number</b>		
<b>Email address</b>		
<b>Website address</b>	<a href="http://www.nottinghamcity.gov.uk">www.nottinghamcity.gov.uk</a>	
<b>Contact person</b>	<b>Delores Faulkner</b>	
<b>Position</b>	<i>Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Nottinghamshire County Council

Local Authority

<b>Address</b>	Support After Adoption Melrose House Waverley Street Nottingham NG7 4HF
<b>Telephone number</b>	<b>0115 978 7376</b>
<b>Fax number</b>	0115 979 2250
<b>Email address</b>	support.afteradoption@nottscc.gov.uk
<b>Website address</b>	www.nottscc.gov.uk/socialservices
<b>Contact person</b>	<b>Duty Social Worker</b>
<b>Position</b>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Oldham, Metropolitan Borough of

Local Authority

<b>Address</b>	Family Placement Team Marian Walker House Frederick Street Oldham OL8 1SW
<b>Telephone number</b>	<b>0161 626 4947</b>
<b>Fax number</b>	
<b>Email address</b>	jenny.whitmore@oldham.gov.uk
<b>Website address</b>	www.oldham.gov.uk
<b>Contact person</b>	<b>Jennifer Whitmore</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Oxfordshire County Council

Local Authority

<b>Address</b>	Social & Health Care Yarnton House, Rutten Lane Yarnton Oxford OX5 1LP
<b>Telephone number</b>	<b>01865 854456</b>
<b>Fax number</b>	
<b>Email address</b>	liz.gilkes@oxfordshire.gov.uk
<b>Website address</b>	www.oxfordshire.gov.uk
<b>Contact person</b>	<b>Liz Gilkes</b>
<b>Position</b>	<i>Adoption Support Advisor</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Varies</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No – use NORCAP.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Varies</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Peterborough City Council

Local Authority

<b>Address</b>	Adoption & Fostering Unit Suite 6, Staniland Court Staniland Way Werrington Peterborough PE4 6NJ
<b>Telephone number</b>	<b>01733 746180</b>
<b>Fax number</b>	
<b>Email address</b>	gay.creasey@peterborough.gov.uk
<b>Website address</b>	www.peterborough.gov.uk
<b>Contact person</b>	<b>Gay Creasey</b>
<b>Position</b>	Senior Practitioner, Adoption Support Advisor
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – One non-disclosure agreement with NORCAP. No service level agreements.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Plymouth City Council

Local Authority

<b>Address</b>	Social & Housing Services Adoption Team Midland House, Floor 4 Plymouth PL1 2AA
<b>Telephone number</b>	<b>01752 306820</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	www.plymouth.gov.uk
<b>Contact person</b>	<b>Wendy Van Den Heuvel</b>
<b>Position</b>	Adoption Project Officer
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies</p> <p>NK</p> <p>Yes</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>No</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Poole Borough Council

Local Authority

<b>Address</b>	Adoption and Permanence Team Children and Families Services 14A Commercial Road Parkstone Poole BH14 OJW	
<b>Telephone number</b>	<b>01202 714711</b>	
<b>Fax number</b>		
<b>Email address</b>	adoption@poole.gov.uk	
<b>Website address</b>	www.poole.gov.uk	
<b>Contact person</b>	<b>Karran Stroud</b>	
<b>Position</b>	Team Manager Adoption & Permanence	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Varies</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Are services contracted out?</b>	Yes – Service level agreement with SWAN has been in place since 2000.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Portsmouth City Council

Local Authority

<b>Address</b>	1st Floor, Civic Offices Guildhall Square Portsmouth Hants PO1 2EP	
<b>Telephone number</b>	<b>02392 841626</b>	
<b>Fax number</b>		
<b>Email address</b>	cherry.harnott@portsmouth.gov.uk	
<b>Website address</b>	www.portsmouth.gov.uk	
<b>Contact person</b>	<b>Cherry Harnott</b>	
<b>Position</b>	Adoption Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>	
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Reading Borough Council

Local Authority

<b>Address</b>	Social Services Department Reading Adoption Team Fountain House P.O. Box 2624, Civic Centre Reading Berks RG1 7WB	
<b>Telephone number</b>	<b>0118 955 3740</b>	
<b>Fax number</b>		
<b>Email address</b>	christine.hayes@reading.gov.uk	
<b>Website address</b>	www.reading.gov.uk	
<b>Contact person</b>	<b>Christine Hayes</b>	
<b>Position</b>	Senior Post Adoption Social Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	No – If unable to supply intermediary service in a particular case, Adoption Advisory Service would supply if appropriate.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Redbridge, London Borough of

Local Authority

<b>Address</b>	Station Road Centre, Station Road Barkingside Ilford Essex IG6 1NB
<b>Telephone number</b>	<b>020 8708 7870</b>
<b>Fax number</b>	020 8708 7887
<b>Email address</b>	ruth.holmes@redbridge.gov.uk
<b>Website address</b>	www.redbridgekids.org.uk
<b>Contact person</b>	<b>Ruth Holmes</b>
<b>Position</b>	<i>Principal Officer for Adoption and Fostering</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Are in the process of doing this for 2004/5 with Family Connections (Barnardo's).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Redcar & Cleveland Borough Council

Local Authority

<b>Address</b>	Grosmont Resource Centre 20 Grosmont Close Redcar Cleveland TS10 4PJ
<b>Telephone number</b>	<b>01642 495910</b>
<b>Fax number</b>	
<b>Email address</b>	joanne_gilroy@redcar-cleveland.gov.uk
<b>Website address</b>	www.redcar-cleveland.gov.uk
<b>Contact person</b>	<b>Joanne Gilroy</b>
<b>Position</b>	<i>Permanency Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Richmond upon Thames, London Borough of

Local Authority

<b>Address</b>	Social Services Department 42 York Street Twickenham TW1 3BW
<b>Telephone number</b>	<b>020 8891 7754</b>
<b>Fax number</b>	
<b>Email address</b>	j.adams@richmond.gov.uk
<b>Website address</b>	www.richmond.gov.uk
<b>Contact person</b>	<b>Julia Adams</b>
<b>Position</b>	<i>Social Worker Adoption Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Varies Yes No
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes Yes Yes
<b>Notes on services provided</b>	Will support and advise on search for adopted person. Contacting the adopted person directly to inform them of a birth relative enquiry varies according to the age of the adopted person. Plan to develop support groups.	
<b>Notes on services for birth relatives living abroad</b>		

## Rochdale Metropolitan Borough Council

Local Authority

<b>Address</b>	Family Placement Team Foxholes House, Foxholes Road Rochdale Lancashire OL12 0ED	
<b>Telephone number</b>	<b>01706 710750</b>	
<b>Fax number</b>		
<b>Email address</b>	familyplacement@rochdale.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Duty Officer</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes No No No Yes No Yes Yes Yes
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	NK NK NK NK
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Rotherham Metropolitan Borough Council

Local Authority

<b>Address</b>	Family Placement Service Floor 4, Crinoune House Effingham Square Rotherham South Yorkshire S65 1AW
<b>Telephone number</b>	<b>01709 382121</b>
<b>Fax number</b>	
<b>Email address</b>	andrea.hobson@rotherham.gov.uk or michele.stevenson@rotherham.gov.uk
<b>Website address</b>	www.rotherham.gov.uk
<b>Contact person</b>	<b>Andrea Hobson</b> or <b>Michele Stevenson</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support NK</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Yorkshire) commenced July 2003.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Salford City Council

Local Authority

<b>Address</b>	Family Placement Avon House, Avon Close Little Hulton Manchester M28 0LA
<b>Telephone number</b>	<b>0161 799 1762</b>
<b>Fax number</b>	
<b>Email address</b>	carolyn.williams@salford.gov.uk
<b>Website address</b>	www.salford.gov.uk
<b>Contact person</b>	<b>Carolyn Williams</b>
<b>Position</b>	<i>Principal Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Varies</p> <p>Varies</p> <p>Varies</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Sandwell Metropolitan Borough Council

Local Authority

<b>Address</b>	<p>Sandwell Social Inclusion and Health          Adoption Team          Hollies Family Centre          Coopers Lane          Smethwick          Warley          West Midlands B67 7DW</p>	
<b>Telephone number</b>	<b>0121 569 5771</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	<hr/>	
<b>Website address</b>	<hr/>	
<b>Contact person</b>	<b>Henrietta Door</b>	
<b>Position</b>	<i>Adoption Social Worker</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Are services contracted out?</b>	Yes – WMPAS.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Sefton, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption and Family Placement Ellesmere House Crosby Road North Waterloo L22 0LG	
<b>Telephone number</b>	<b>0151 934 5019</b>	
<b>Fax number</b>		
<b>Email address</b>	linda.woodcock@csf.sefton.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Linda Woodcock</b>	
<b>Position</b>	Resource Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>Yes</li> <li>Yes</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	Yes – Contract with After Adoption commenced in January 2004.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>No</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Sheffield City Council

Local Authority

<b>Address</b>	Family Placement Services Floor 2, Castle Market Buildings Exchange Street Sheffield S1 2AH	
<b>Telephone number</b>	<b>0114 273 4951</b>	
<b>Fax number</b>	0114 273 4492	
<b>Email address</b>	jane.steele@sheffield.gov.uk	
<b>Website address</b>	www.sheffield.gov.uk	
<b>Contact person</b>	<b>Jane Steele</b>	
<b>Position</b>	Team Manager 'Permanence'	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> </ul>

	<ul style="list-style-type: none"> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	No Yes No
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes Yes Yes
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Shropshire County Council and the Borough of Telford & Wrekin

Local Authority

<b>Address</b>	The Joint Adoption Service Observer House Abbey Foregate Shrewsbury SY2 6BL	
<b>Telephone number</b>	<b>01743 241915</b>	
<b>Fax number</b>		
<b>Email address</b>	catherine.warner@shropshire-cc.gov.uk	
<b>Website address</b>	www.shropshireonline.gov.uk/childrenfamilies.nsf	
<b>Contact person</b>	<b>Catherine Warner</b>	
<b>Position</b>	<i>Service Manager, Adoption</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Yes Yes Yes No
<b>Are services contracted out?</b>	Yes – Independent support services for birth relatives through After Adoption from December 2004.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes No Yes
<b>Notes on services provided</b>	Support groups from December 2004.	
<b>Notes on services for birth relatives living abroad</b>		



## Slough Borough Council

Local Authority

<b>Address</b>	Adoption & Permanency Team Town Hall Bath Road Slough Berks SL1 3UQ
<b>Telephone number</b>	<b>01753 690960</b>
<b>Fax number</b>	
<b>Email address</b>	familyplacement@slough.gov.uk or julia.brown@slough.gov.uk
<b>Website address</b>	www.slough.gov.uk
<b>Contact person</b>	<b>Julia Brown</b>
<b>Position</b>	<i>Adoption and Permanency Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Solihull, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption Team Jubilee House, 655 Auckland Drive Smiths Wood Solihull Birmingham B36 OSN
<b>Telephone number</b>	<b>0121 7498112</b>
<b>Fax number</b>	
<b>Email address</b>	jeverett@solihull.gov.uk
<b>Website address</b>	www.solihull.gov.uk
<b>Contact person</b>	<b>Jo Everett</b>
<b>Position</b>	<i>Adoption Support Social Worker</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person NK</li> <li>• Facilitate a reunion NK</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>• Post-reunion support NK</li> <li>• Support groups NK</li> </ul>
<b>Are services contracted out?</b>	Yes – Adoption Support
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling Yes</li> <li>• Non-identifying information Yes</li> <li>• Intermediary services No</li> <li>• Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Somerset County Council

Local Authority

<b>Address</b>	Social Services Department Blake Northgate Bridgwater Somerset TA6 3AU
<b>Telephone number</b>	<b>01278 431111</b>
<b>Fax number</b>	
<b>Email address</b>	lplummer@somerset.gov.uk
<b>Website address</b>	
<b>Contact person</b>	<b>Lynn Plummer</b>
<b>Position</b>	<i>Children's Services Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling Yes</li> <li>• Providing non-identifying information Yes</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>• Undertake a search for the adopted person Yes</li> <li>• Facilitate a reunion Yes</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>• Post-reunion support No</li> <li>• Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling Yes</li> <li>• Non-identifying information No</li> <li>• Intermediary services No</li> <li>• Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Will contact adoptive parent to inform them of birth relative enquiry if appropriate.
<b>Notes on services for birth relatives living abroad</b>	Intermediary services for birth relatives living abroad are in process.

## South Gloucestershire Council

Local Authority

<b>Address</b>	Social Services Department The Heath Resource Centre 2A Newton Road, Cadbury Heath South Gloucestershire BS30 8EZ
<b>Telephone number</b>	<b>01454 866088</b>
<b>Fax number</b>	01454 866261
<b>Email address</b>	nicky.godfrey@southglos.gov.uk
<b>Website address</b>	www.southglos.gov.uk
<b>Contact person</b>	<b>Nicky Godfrey</b>
<b>Position</b>	<i>Team Manager, Family Placement Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – SWAN provides a level of adoption support services for South Gloucestershire and this may include some intermediary work. The level of service may need to be reviewed.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## South Tyneside, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption Services 16 Barrington Street South Shields Tyne & Wear NE33 1AN
<b>Telephone number</b>	<b>0191 423 8500</b>
<b>Fax number</b>	0191 423 8510
<b>Email address</b>	adoption@s-tyneside-mbc.gov.uk
<b>Website address</b>	www.s-tyneside-mbc.gov.uk/fosteringandadoption
<b>Contact person</b>	<b>Terry Fitzpatrick</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Southampton County Council

Local Authority

<b>Address</b>	30A Cedar Road Portswood Southampton SO14 6HL	
<b>Telephone number</b>	<b>02380 446450</b>	
<b>Fax number</b>		
<b>Email address</b>	chris.mckeone@southampton.gov.uk	
<b>Website address</b>	www.southampton.gov.uk	
<b>Contact person</b>	<b>Chris McKeone</b>	
<b>Position</b>	<i>Senior Practitioner, Adoption Support Services</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Southend on Sea Council

Local Authority

<b>Address</b>	Family Finders 283 London Road Westcliff on Sea Southend SSO 7BX
<b>Telephone number</b>	<b>01702 354366</b>
<b>Fax number</b>	
<b>Email address</b>	ianmarsh@southend.gov.uk
<b>Website address</b>	www.southend.gov.uk
<b>Contact person</b>	<b>Ian Marsh</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Southwark, London Borough of

Local Authority

<b>Address</b>	Adoption & Fostering Unit 47b East Dulwich Road London SE22 9BZ
<b>Telephone number</b>	<b>020 7525 4429</b>
<b>Fax number</b>	
<b>Email address</b>	susan.sinclair@southwark.gov.uk
<b>Website address</b>	www.southwark.gov.uk
<b>Contact person</b>	<b>Susan Sinclair</b>
<b>Position</b>	<i>Service Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Independent Adoption Services for birth parent counselling; do not really take on intermediary services but contract is flexible and this could be negotiated if good reason.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## St. Helens, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption & Fostering Care Services 73–75 Corporation Street St. Helens Merseyside WA10 1SX
<b>Telephone number</b>	<b>01744 456526</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	<a href="http://www.sthelens.gov.uk">www.sthelens.gov.uk</a>
<b>Contact person</b>	<b>Wandzia Cody</b>
<b>Position</b>	<i>Adoption Support Worker</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Liverpool).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Staffordshire County Council

Local Authority

<b>Address</b>	Adoption Options 190 Horninglow Street Burton on Trent Staffordshire DE14 1NG
<b>Telephone number</b>	<b>01283 845581</b>
<b>Fax number</b>	
<b>Email address</b>	lyn.bugarski@staffordshire.gov.uk
<b>Website address</b>	www.staffordshire.gov.uk
<b>Contact person</b>	<b>Lyn Bugarski</b>
<b>Position</b>	<i>Children's Services Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	Offer advice on NORCAP and other adoption support services, are completing negotiations with After Adoption for services to children and families under 18 plus their helplines and have entered into non-disclosure agreements with known adoption support services, NORCAP, SWAN, Adoption Support, etc.
<b>Notes on services for birth relatives living abroad</b>	

## Stockport Metropolitan Borough Council

Local Authority

<b>Address</b>	Family Placement Service Reddish Green Centre St. Elizabeth's Way Reddish Stockport SK5 6BL
<b>Telephone number</b>	<b>0161 947 4646</b>
<b>Fax number</b>	
<b>Email address</b>	family.placement@stockport.gov.uk or hilary.thomas@stockport.gov.uk
<b>Website address</b>	www.stockport.gov.uk
<b>Contact person</b>	<b>Hilary Thomas</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Manchester).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information NK</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Stockton-on-Tees Borough Council

Local Authority

<b>Address</b>	Council Offices Town Centre Billingham Cleveland TS23 2LW
<b>Telephone number</b>	<b>01642 526218</b>
<b>Fax number</b>	
<b>Email address</b>	Jackie.ward@stockton.gov.uk
<b>Website address</b>	www.stockton.gov.uk
<b>Contact person</b>	<b>Jackie Ward</b>
<b>Position</b>	<i>Manager, Child Placement Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption – contact made by birth relatives seeking information, support in exploring options, writing letters to place on file and supporting through reunions.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	



## Stoke on Trent City Council

Local Authority

<b>Address</b>	Social Services Department 4th Floor Civic Centre Glebe Street Stoke on Trent ST4 1RT
<b>Telephone number</b>	<b>01782 234567</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	
<b>Contact person</b>	<b>Julie Lewis</b>
<b>Position</b>	<i>Head of Children's Services</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Suffolk County Council

Local Authority

<b>Address</b>	Suffolk Adoption Agency Principal's House Stoke Road Thorndon Eye Suffolk IP23 7JG
<b>Telephone number</b>	<b>01379 672750</b>
<b>Fax number</b>	
<b>Email address</b>	Elizabeth.pardey@socserv.suffolkcc.gov.uk
<b>Website address</b>	www.suffolkadoption.com
<b>Contact person</b>	<b>Liz Pardey</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>No</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Sunderland, City of

Local Authority

<b>Address</b>	Social Services Directorate Services for Looked After Children Penshaw House, Station Road Penshaw Houghton-le-Spring DH4 7LB	
<b>Telephone number</b>	<b>0191 566 3200</b>	
<b>Fax number</b>	0191 566 3201	
<b>Email address</b>	servicesforlookedafterchildren@ssd.sunderland.gov.uk	
<b>Website address</b>	www.sunderland.gov.uk	
<b>Contact person</b>	<b>Pat Crosby</b> or <b>Viv Sear</b>	
<b>Position</b>	<i>Service Manager – Adoption Permanency</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Surrey County Council

Local Authority

<b>Address</b>	Children & Families Services Belair House Chertsey Boulevard Hanworth Lane Chertsey Surrey KT16 9JX
<b>Telephone number</b>	<b>01932 794340</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	www.surrey.gov.uk
<b>Contact person</b>	<b>Louise Warren</b>
<b>Position</b>	<i>Team Manager, Adoption and Permanency</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Sutton, London Borough of

Local Authority

<b>Address</b>	Community Services Adoption and Permanence Team The Lodge, Honeywood Walk Carshalton Surrey SM5 3NX
<b>Telephone number</b>	<b>020 8770 4477</b>
<b>Fax number</b>	
<b>Email address</b>	laura.collings@sutton.gov.uk
<b>Website address</b>	www.sutton.gov.uk
<b>Contact person</b>	<b>Laura Collings</b>
<b>Position</b>	<i>Adoption Co-ordinator</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Varies</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Varies</p> <p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Some are. Others to be met within the consortium.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Swindon Borough Council

Local Authority

<b>Address</b>	Social Services 'Hut 8' Civic Offices Euclid Street Swindon Wiltshire SN1 2JH	
<b>Telephone number</b>	<b>01793 465714</b>	
<b>Fax number</b>	01793 465714	
<b>Email address</b>	gsenior@swindon.gov.uk	
<b>Website address</b>	www.swindon.gov.uk	
<b>Contact person</b>	<b>Graham Senior</b>	
<b>Position</b>	<i>Team Manager, Family Placement Team</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Service level agreement with SWAN.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	Alternative contact: Lesley Harwood, Adoption Development Manager, tel. 01793 463125, email: lharwood@swindon.gov.uk	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Tameside Metropolitan Borough Council

Local Authority

<b>Address</b>	Social Services Department 56 Warrington Street Ashton-Under-Lyne Tameside OL6 7JX
<b>Telephone number</b>	<b>0161 342 4160</b>
<b>Fax number</b>	
<b>Email address</b>	adoption@tameside.gov.uk
<b>Website address</b>	www.tameside.gov.uk/tmbc/adoptpractice.htm
<b>Contact person</b>	<b>Andrew Stott</b>
<b>Position</b>	<i>Team Manager – Adoption and Permanency</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Manchester) provides a counselling service to all adult adoptees, adopters and birth parents resident in Tameside.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Thurrock Council

Local Authority

<b>Address</b>	Civic Offices New Road Grays Essex RM17 6TJ
<b>Telephone number</b>	<b>01375 652619</b>
<b>Fax number</b>	
<b>Email address</b>	juadams@thurrock.gov.uk
<b>Website address</b>	www.thurrock.gov.uk
<b>Contact person</b>	<b>Judith Adams</b>
<b>Position</b>	<i>Practice Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	Will refer to NORCAP to undertake a search for the adopted person. Adoption Support provide post-reunion support and support groups.	
<b>Notes on services for birth relatives living abroad</b>		

## Torbay Social Services Department

Local Authority

<b>Address</b>	Torbay Adoption Team Parkfield House 38 Esplanade Road Devon TQ3 2NH	
<b>Telephone number</b>	<b>01803 208406</b>	
<b>Fax number</b>		
<b>Email address</b>	adoption.team@torbay.gov.uk	
<b>Website address</b>	www.torbay.gov.uk	
<b>Contact person</b>	<b>Rhona Lewis</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Are services contracted out?</b>		
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Tower Hamlets, London Borough of

Local Authority

<b>Address</b>	Post Adoption Services 117 Poplar High Street London E14 0AE
<b>Telephone number</b>	<b>020 7364 2257</b>
<b>Fax number</b>	
<b>Email address</b>	erica.peltier@towerhamlets.gov.uk
<b>Website address</b>	
<b>Contact person</b>	<b>Erica Peltier</b>
<b>Position</b>	<i>Post Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Work with Post Adoption Centre who would provide a service at request. Generally tend to facilitate these meetings themselves.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Trafford Metropolitan Borough Council

Local Authority

<b>Address</b>	Adoption Team The Resource Centre 71a Northeden Rd Sale Cheshire M32 2DG
<b>Telephone number</b>	<b>0161 912 3515</b>
<b>Fax number</b>	
<b>Email address</b>	kelly.catherine@trafford.gov.uk
<b>Website address</b>	www.adopttrafford.org
<b>Contact person</b>	<b>Catherine Kelly</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>No</p> <p>NK</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – Some are, not all.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Wakefield Metropolitan District Council

Local Authority

<b>Address</b>	<p>Community &amp; Social Services Department          Flanshaw Children's Centre          6 Springfield Grange          Flanshaw          Wakefield          West Yorkshire WF2 9QP</p>	
<b>Telephone number</b>	<b>01924 302160</b>	
<b>Fax number</b>	01924 302168	
<b>Email address</b>	sc-cffamilyplace@wakefield.gov.uk	
<b>Website address</b>	<hr/>	
<b>Contact person</b>	<b>Eileen Bower</b>	
<b>Position</b>	<i>Adoption &amp; Permanence Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>No</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – After Adoption (Yorkshire)	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Walsall Metropolitan Borough Council

Local Authority

<b>Address</b>	Family Placement Services 106 Essington Road Willenhall West Midlands WV12 4DT
<b>Telephone number</b>	<b>01922 710751</b>
<b>Fax number</b>	
<b>Email address</b>	mangath@walsall.gov.uk
<b>Website address</b>	www.walsall.gov.uk
<b>Contact person</b>	<b>Harmanda Mangat</b>
<b>Position</b>	<i>Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Adoption Support.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Waltham Forest, London Borough of

Local Authority

<b>Address</b>	Social Services Department 1c The Drive Walthamstow London E17 3BN
<b>Telephone number</b>	<b>020 8496 2473</b>
<b>Fax number</b>	
<b>Email address</b>	jane.anderson@soc.lbwf.gov.uk
<b>Website address</b>	www.lbwf.gov.uk
<b>Contact person</b>	<b>Jane Anderson</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Post Adoption Centre.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Wandsworth, London Borough of

Local Authority

<b>Address</b>	Adoption & Fostering Service Welbeck House 43–51 Wandsworth High Street London SW18 2PU	
<b>Telephone number</b>	<b>020 8871 7261</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	adoptionandfostering@wandsworth.gov.uk	
<b>Website address</b>	www.wandsworth.gov.uk	
<b>Contact person</b>	<b>Duty Social Worker</b>	
<b>Position</b>	<i>Permanency and Fostering</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Warrington Borough Council

Local Authority

<b>Address</b>	Fostering and Adoption Team Family Placement Team Bewsey Old School Lockton Lane Warrington WA5 0BF
<b>Telephone number</b>	<b>01925 444118</b>
<b>Fax number</b>	
<b>Email address</b>	fostering.adoption@warrington.gov.uk
<b>Website address</b>	www.warrington.gov.uk
<b>Contact person</b>	<b>Duty Officer</b>
<b>Position</b>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Varies</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption – post-adoption support, additional counselling if required, family therapy, birth parent counselling, search facilities.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Warwickshire County Council

Local Authority

<b>Address</b>	Social Services Department Faraday Hall Lower Hillmorton Road Rugby CV21 3TU
<b>Telephone number</b>	<b>01926 413313</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	www.warwickshire.gov.uk
<b>Contact person</b>	<b>Brenda Vincent</b>
<b>Position</b>	<i>Principal Operations Manager – Fostering &amp; Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Varies</p> <p>No</p> <p>Varies</p> <p>Varies</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – Adoption Support – Birmingham	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## West Berkshire Council

Local Authority

<b>Address</b>	Social Services Department Children's Services – Family Placement Team Avonbank House, West Street Newbury Berkshire RG14 1BZ	
<b>Telephone number</b>	<b>01635 503155</b>	
<b>Fax number</b>	01635 503408	
<b>Email address</b>	familyplacementduty@westberks.gov.uk	
<b>Website address</b>	www.westberks.gov.uk	
<b>Contact person</b>	<b>Maggie Short</b>	
<b>Position</b>	Family Placement Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – The Berkshire Adoption Advisory service is responsible for: letter box contact; facilitating direct contact; facilitating a group for birth mothers.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Westminster (City of)

Local Authority

<b>Address</b>	Family Placements 33 Tachbrook Street London SW1V 2JR
<b>Telephone number</b>	<b>020 7641 3270</b>
<b>Fax number</b>	
<b>Email address</b>	jrowe@westminster.gov.uk
<b>Website address</b>	www.westminster.gov.uk
<b>Contact person</b>	<b>Janine Rowe</b>
<b>Position</b>	<i>Team Manager, New Families Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Varies</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – The Children's Society provides the tracing service.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## West Sussex County Council

Local Authority

<b>Address</b>	Adoption Support Service Bognor Health Centre West Street Bognor PO21 1UT
<b>Telephone number</b>	<b>01273 852700</b>
<b>Fax number</b>	
<b>Email address</b>	postadoption.team@westsussex.gov.uk
<b>Website address</b>	www.westsussex.gov.uk
<b>Contact person</b>	<b>Sally Atkinson</b>
<b>Position</b>	<i>Adoption Support Social Worker</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> </ul>

	<ul style="list-style-type: none"> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Varies Yes No
<b>Are services contracted out?</b>	No – Subscribe to Post Adoption Centre but not to supply intermediary services. Also make use of local PACTS counsellors.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes Yes Yes
<b>Notes on services provided</b>	Decision to contact adoptive parent or the adopted person directly to inform them of a birth relative enquiry varies according to age of the adopted person and circumstances. Support groups are not provided yet.	
<b>Notes on services for birth relatives living abroad</b>		

## Wigan Metropolitan District Council

Local Authority

<b>Address</b>	Wigan Council Tyldesley Town Hall Elliott Street Tyldesley Manchester M29 8EH	
<b>Telephone number</b>	<b>01942 404776</b>	
<b>Fax number</b>		
<b>Email address</b>		
<b>Website address</b>	<a href="http://www.wiganmbc.gov.uk">www.wiganmbc.gov.uk</a>	
<b>Contact person</b>	<b>Paul Connolly</b>	
<b>Position</b>	<i>Group Manager, Adoption and Permanence</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Yes Yes Yes Yes
<b>Are services contracted out?</b>	Yes – After Adoption.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes No No No
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Wiltshire County Council

Local Authority

<b>Address</b>	Department for Children & Education c/o Children & Families Branch County Hall Trowbridge Wiltshire BA14 8JB	
<b>Telephone number</b>	<b>01722 333552</b>	
<b>Fax number</b>	01722 422052	
<b>Email address</b>	mollyo'riordan@wiltshire.gov.uk	
<b>Website address</b>	www.wiltshire.gov.uk	
<b>Contact person</b>	<b>Molly O'Riordan</b>	
<b>Position</b>	Adoption Support Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – All above services provided by SWAN, whose contact number is 0845 601 2459.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>	SWAN provides services for birth relatives living abroad at a charge.	

## Windsor & Maidenhead, Royal Borough of

Local Authority

<b>Address</b>	Windsor & Maidenhead Social Services Family Placement Team 4 Marlow Road Maidenhead SL6 7YR	
<b>Telephone number</b>	<b>01628 683201</b>	
<b>Fax number</b>		
<b>Email address</b>		
<b>Website address</b>	www.rbwm.gov.uk	
<b>Contact person</b>	<b>Ros Whittaker</b>	
<b>Position</b>	Team Manager, Fostering, Adoption and Respite Service	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>No</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No – Shared around the Consortium which operates in Berkshire.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Wirral, Metropolitan Borough of

Local Authority

<b>Address</b>	Adoption Team Conway Building Conway Street Birkenhead CH41 6LA	
<b>Telephone number</b>	<b>0151 666 5653</b>	
<b>Fax number</b>		
<b>Email address</b>	jmiller@wirral.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Joy Miller</b>	
<b>Position</b>	Adoption Team Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Liverpool).	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Wokingham District Council

Local Authority

<b>Address</b>	Department of Community Services and Housing Family Placement Team Lytham Court, Lytham Road Woodley Reading RG5 3PQ	
<b>Telephone number</b>	<b>0118 974 6877</b>	
<b>Fax number</b>		
<b>Email address</b>	hilary.loades@wokingham.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Hilary Loades</b>	
<b>Position</b>	<i>Team Manager, Adoption and Permanence</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>	
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Wolverhampton City Council

Local Authority

<b>Address</b>	Family Placement Service 66 Mount Pleasant Bilston Wolverhampton WV14 7PR	
<b>Telephone number</b>	<b>01902 553070</b>	
<b>Fax number</b>	01902 553091	
<b>Email address</b>	lynn.noble@wolverhampton.gov.uk	
<b>Website address</b>	www.wolverhampton.gov.uk	
<b>Contact person</b>	<b>Lynn Noble</b>	
<b>Position</b>	<i>Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with Adoption Support which at present provides for up to 3 appointments for anyone affected by adoption. More sessions are negotiated on an individual basis.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	Reunions facilitated via Adoption Support.
<b>Notes on services for birth relatives living abroad</b>	

## Worcestershire County Council

Local Authority

<b>Address</b>	Adoption Support Team Civic Centre Queen Elizabeth Drive Persore WR10 2EU
<b>Telephone number</b>	<b>01386 565000</b>
<b>Fax number</b>	01386 554720
<b>Email address</b>	KVincent@worcestershire.gov.uk
<b>Website address</b>	www.worcestershire.gov.uk
<b>Contact person</b>	<b>Kay Vincent</b>
<b>Position</b>	<i>Team Manager, Adoption Support</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Are services contracted out?</b>	Yes – Adoption Support.
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	Can provide non-identifying information for birth relatives living abroad via an appropriate counsellor.

## York (City of) Council

Local Authority

<b>Address</b>	Hollycroft Wenlock Terrace York YO10 4DU
<b>Telephone number</b>	<b>0113 230 2100</b>
<b>Fax number</b>	
<b>Email address</b>	info@aay.org.uk
<b>Website address</b>	www.afteradoptionyorkshire.org.uk
<b>Contact person</b>	<b>After Adoption Yorkshire</b>
<b>Position</b>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Yorkshire) (based in Leeds, bi-monthly "outpost" in York).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	All intermediary services would be delivered via a service level agreement with After Adoption (Yorkshire), therefore this should be the point of contact. Facility for recording birth relative's wishes for contact on the adopted person's file for adoptions from 1996 only (NYCC have archive for adoptions prior to this).
<b>Notes on services for birth relatives living abroad</b>	



Listings of  
**local authority**

intermediary  
support services in  
**Wales**

## Blaenau Gwent County Borough Council

Local Authority

<b>Address</b>	Social Services Department Fostering & Adoption 7 Bridge Street Ebbw Vale Gwent NP23 6EY
<b>Telephone number</b>	<b>01495 355794</b>
<b>Fax number</b>	
<b>Email address</b>	sheila.jones@blaenau-gwent.gov.uk
<b>Website address</b>	www.blaenau-gwent.gov.uk
<b>Contact person</b>	<b>Sheila Jones</b>
<b>Position</b>	<i>Team Manager, Fostering and Adoption</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>
<b>Are services contracted out?</b>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Bridgend County Borough Council

Local Authority

<b>Address</b>	Adoption Team 110b Merthyrmaur Road Bridgend CF31 3NY
<b>Telephone number</b>	<b>01656 654091</b>
<b>Fax number</b>	01656 665634
<b>Email address</b>	lippim@bridgend.gov.uk
<b>Website address</b>	www.bridgend.gov.uk
<b>Contact person</b>	<b>Margaret Lippiatt</b>
<b>Position</b>	<i>Social Worker (Adoption)</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Caerphilly County Borough Council

Local Authority

<b>Address</b>	Social Services Department Family Placement Team Avenue House, 2 King Edward Avenue Caerphilly CF83 1HE	
<b>Telephone number</b>	<b>02920 808561</b>	
<b>Fax number</b>		
<b>Email address</b>	lewiss2@caerphilly.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Sharon Griffiths</b> or <b>Karen Danser</b>	
<b>Position</b>	<i>Senior Adoption Practitioners</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – After Adoption (Cardiff)	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Cardiff County Council

Local Authority

<b>Address</b>	Children's Services Adoption Agency Trowbridge Family Centre Greenway Road Trowbridge CF3 1QS	
<b>Telephone number</b>	<b>02920 774600</b>	
<b>Fax number</b>		
<b>Email address</b>		
<b>Website address</b>	www.cardiff.gov.uk	
<b>Contact person</b>	<b>Ros Reece</b>	
<b>Position</b>	Service Manager of Adoption and Permanency Team	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file NK</li> <li>● Undertake a search for the adopted person NK</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry NK</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry NK</li> <li>● Post-reunion support NK</li> <li>● Support groups NK</li> </ul>	
<b>Are services contracted out?</b>		NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling NK</li> <li>● Non-identifying information NK</li> <li>● Intermediary services NK</li> <li>● Refer to NORCAP NK</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Carmarthenshire County Council

Local Authority

<b>Address</b>	Town Hall Square Llanelli SA15 3AH	
<b>Telephone number</b>	<b>01267 234567</b>	
<b>Fax number</b>		
<b>Email address</b>	rreynolds@carmarthenshire.gov.uk	
<b>Website address</b>	www.carmarthenshire.gov.uk	
<b>Contact person</b>	<b>Rhian Reynolds</b>	
<b>Position</b>	Specialist Adoption Officer	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Varies</p>
<b>Are services contracted out?</b>	Yes – After Adoption (Wales) performs the majority of the above tasks.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Ceredigion County Council

Local Authority

<b>Address</b>	Social Services Department Headquarters Min Aeron Vicarage Hill Ceredigion SA46 0DY	
<b>Telephone number</b>	<b>01545 572673</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	heulwen@ceredigion.gov.uk	
<b>Website address</b>	www.ceredigion.gov.uk	
<b>Contact person</b>	<b>Heulwen Davies</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – After Adoption (Wales).	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Conwy County Borough Council

Local Authority

<b>Address</b>	Family Placement Team 1- 2 Chapel Street Llandudno LL30 2SY	
<b>Telephone number</b>	<b>01492 879078</b>	
<b>Fax number</b>		
<b>Email address</b>	patricia.welsh@conwy.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Trish Welsh</b>	
<b>Position</b>	Senior Practitioner	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>NK</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>No</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Denbighshire County Council

Local Authority

<b>Address</b>	Children's Services Directorate of Personal Services Ty Nant, Nant Hall Road Prestatyn Denbighshire LL19 9LG	
<b>Telephone number</b>	<b>01824 712200</b>	
<b>Fax number</b>		
<b>Email address</b>	rhian.morrllle@denbighshire.gov.uk	
<b>Website address</b>		
<b>Contact person</b>	<b>Rhian Morrllle</b>	
<b>Position</b>	Senior Practitioner	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Flintshire County Council

Local Authority

<b>Address</b>	County Offices, Civic Buildings Wepre Drive Connahs Quay Deeside Flintshire CH5 4HB	
<b>Telephone number</b>	<b>01352 701000</b>	
<b>Fax number</b>	<b>01352 701015</b>	
<b>Email address</b>	Liz.byrne@flintshire.gov.uk	
<b>Website address</b>	www.flintshire.gov.uk	
<b>Contact person</b>	<b>Liz Byrne</b>	
<b>Position</b>	<i>Resources Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>Counselling</li> <li>Providing non-identifying information</li> <li>Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>Undertake a search for the adopted person</li> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Gwynedd Council

Local Authority

<b>Address</b>	Social Services Department Arfon Area Office Penrallt Caernarfon LL55 1BN
<b>Telephone number</b>	<b>01286 685606</b>
<b>Fax number</b>	01286 682744
<b>Email address</b>	margaretlowe@gwynedd.gov.uk
<b>Website address</b>	www.gwynedd.gov.uk
<b>Contact person</b>	<b>Margaret Lowe</b>
<b>Position</b>	<i>Adoption Officer</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	No
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling No</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Isle of Anglesey County Council

Local Authority

<b>Address</b>	Council Offices Llangefni Isle of Anglesey LL77 7TW
<b>Telephone number</b>	<b>01248 752733</b>
<b>Fax number</b>	01248 752731
<b>Email address</b>	doyss@anglesey.gov.uk or hyess@anglesey.gov.uk
<b>Website address</b>	www.anglesey.gov.uk
<b>Contact person</b>	<b>Dawn Owen</b> or <b>Hayley Ennis</b>
<b>Position</b>	<i>Team Leaders – Child Placement</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Varies</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Merthyr Tydfil Borough Council

Local Authority

<b>Address</b>	<p>Family Placement Taf Fechan Building Castle Street Merthyr Tydfil CF47 8BG</p>	
<b>Telephone number</b>	<b>01685 724500</b>	
<b>Fax number</b>	01685 376608	
<b>Email address</b>	serena.williams@merthyr.gov.uk	
<b>Website address</b>	www.merthyr.gov.uk	
<b>Contact person</b>	<b>Nikki Smith</b>	
<b>Position</b>	<i>Service Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Monmouthshire County Council

Local Authority

<b>Address</b>	Social & Housing Services Newbridge House, Baker Street Abergavenny Monmouthshire NP7 5HU
<b>Telephone number</b>	<b>01873 735900</b>
<b>Fax number</b>	
<b>Email address</b>	
<b>Website address</b>	<a href="http://www.monmouthshire.gov.uk">www.monmouthshire.gov.uk</a>
<b>Contact person</b>	<b>Karl Sephton</b>
<b>Position</b>	<i>Team Manager – Children’s Resource Team</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative’s wishes for contact on the adopted person’s file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support No</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – Service level agreement with After Adoption (Wales).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Neath Port Talbot County Council

Local Authority

<b>Address</b>	87 Lewis Road Neath SA11 1DJ
<b>Telephone number</b>	<b>01639 765400</b>
<b>Fax number</b>	
<b>Email address</b>	<a href="mailto:a.fawsitt@npt.gov.uk">a.fawsitt@npt.gov.uk</a>
<b>Website address</b>	<a href="http://www.npt.gov.uk">www.npt.gov.uk</a>
<b>Contact person</b>	<b>Annamarie Fawsitt</b>
<b>Position</b>	<i>Adoption Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative’s wishes for contact on the adopted person’s file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion NK</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	NK NK NK
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	No No Yes Yes
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Newport City Council

Local Authority

<b>Address</b>	Children & Family Services The Corn Exchange High Street Newport South Wales NP20 1RN	
<b>Telephone number</b>	<b>01633 235433</b>	
<b>Fax number</b>		
<b>Email address</b>	patricia.wiltshire@newport.gov.uk	
<b>Website address</b>	www.newport.gov.uk	
<b>Contact person</b>	<b>Patricia Wiltshire</b>	
<b>Position</b>	<i>Team Manager, Adoption &amp; Permanence Team</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Varies Yes Yes Varies Yes Yes
<b>Are services contracted out?</b>	Yes – Some are. Contract with After Adoption to provide some work with individuals – people therefore have a choice of who to go with.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Varies Varies Yes
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Pembrokeshire County Council

Local Authority

<b>Address</b>	Childcare Commissioning County Hall Haverfordwest Pembrokeshire SA61 1TP
<b>Telephone number</b>	<b>01437 764551</b>
<b>Fax number</b>	
<b>Email address</b>	jacqueline.wordsworth@pembrokeshire.gov.uk
<b>Website address</b>	www.pembrokeshire.gov.uk
<b>Contact person</b>	<b>Jacqueline Wordsworth</b>
<b>Position</b>	<i>Adoption Services Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Wales).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Powys County Council

Local Authority

<b>Address</b>	Social Services Department Children & Families Team The Annexe, Watton Mount The Watton Brecon LD3 7DF
<b>Telephone number</b>	<b>01874 624298</b>
<b>Fax number</b>	01874 615973
<b>Email address</b>	jthomas@powys.gov.uk
<b>Website address</b>	www.powys.gov.uk
<b>Contact person</b>	<b>Christine Davis</b>
<b>Position</b>	<i>Family Placement Team Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>

	<ul style="list-style-type: none"> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Varies</p> <p>No</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Rhondda Cynon Taff County Borough Council

Local Authority

<b>Address</b>	Lanelay Terrace Maesycoed Pontypridd CF37 1ER	
<b>Telephone number</b>	<b>01443 490710</b>	
<b>Fax number</b>	01443 490711	
<b>Email address</b>	maureeningham@rhondda-cynon-taf.gov.uk	
<b>Website address</b>	www.rhondda-cynon-taf.gov.uk/cid	
<b>Contact person</b>	<b>Maureen Ingham</b>	
<b>Position</b>	Senior Practitioner	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>• Counselling</li> <li>• Providing non-identifying information</li> <li>• Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>• Undertake a search for the adopted person</li> <li>• Facilitate a reunion</li> <li>• Contacting adoptive parent to inform them of birth relative enquiry</li> <li>• Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>• Post-reunion support</li> <li>• Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>• Advice on how/where to seek counselling</li> <li>• Non-identifying information</li> <li>• Intermediary services</li> <li>• Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	



## Swansea County Council

Local Authority

<b>Address</b>	Social Services Department Cockett House, Cockett Road Cockett Swansea SA2 0FJ
<b>Telephone number</b>	<b>01792 522900</b>
<b>Fax number</b>	01792 522893
<b>Email address</b>	janet.shellard@swansea.gov.uk
<b>Website address</b>	www.swansea.gov.uk
<b>Contact person</b>	<b>Janet Shellard</b>
<b>Position</b>	Senior Adoption Officer
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Are services contracted out?</b>	Yes – After Adoption (Wales).
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Torfaen County Borough Council

Local Authority

<b>Address</b>	Social Services Department County Hall, Ground Floor Cwmbran Torfaen NP44 2WN
<b>Telephone number</b>	<b>01495 768536</b>
<b>Fax number</b>	
<b>Email address</b>	liz.wright@torfaen.gov.uk
<b>Website address</b>	www.torfaen.gov.uk
<b>Contact person</b>	<b>Liz Wright</b>
<b>Position</b>	Family Placement Team Manager
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> </ul>

	<ul style="list-style-type: none"> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Are services contracted out?</b>	Yes – After Adoption provides services to adoptive families and support groups.	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>NK</p> <p>NK</p> <p>NK</p> <p>NK</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Vale of Glamorgan Borough Council

Local Authority

<b>Address</b>	Children & Family Services Haydock House, 1 Holton Road Barry Vale of Glamorgan CF63 4HA	
<b>Telephone number</b>	<b>01446 725202</b>	
<b>Fax number</b>	<hr/>	
<b>Email address</b>	chwilliams@valeofglamorgan.gov.uk	
<b>Website address</b>	www.valeofglamorgan.gov.uk	
<b>Contact person</b>	<b>Chris Williams</b>	
<b>Position</b>	<i>Assistant Team Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>Counselling</li> <li>Providing non-identifying information</li> <li>Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>Undertake a search for the adopted person</li> <li>Facilitate a reunion</li> <li>Contacting adoptive parent to inform them of birth relative enquiry</li> <li>Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>Post-reunion support</li> <li>Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>Advice on how/where to seek counselling</li> <li>Non-identifying information</li> <li>Intermediary services</li> <li>Refer to NORCAP</li> </ul>	<p>No</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	Services for contacting the adoptive parent and adopted person to inform them of a birth relative enquiry are to be developed.	
<b>Notes on services for birth relatives living abroad</b>	Services for birth relatives living abroad may be developed.	

## Wrexham County Borough Council

Local Authority

<b>Address</b>	Social Services Department 3–5 Grosvenor Road Wrexham LL11 1DB	
<b>Telephone number</b>	<b>01978 267202</b>	
<b>Fax number</b>		
<b>Email address</b>	janet.jones@wrexham.gov.uk	
<b>Website address</b>	www.wrexham.gov.uk	
<b>Contact person</b>	<b>Janet Jones</b>	
<b>Position</b>	<i>Senior Practitioner, Family Placement Team</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Are services contracted out?</b>	No	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		



Listings of  
**voluntary,  
adoption support  
and independent  
adoption agencies**

offering intermediary  
support services in  
**England and Wales**

## Adoption Matters, Chester

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Cheshire – Wirral – Halton – Warrington	
<b>Address</b>	14 Liverpool Road Chester CH2 1AE	
<b>Telephone number</b>	<b>01244 390938</b>	
<b>Fax number</b>	01244 390067	
<b>Email address</b>	info@adoptionmatters.org	
<b>Website address</b>	www.adoptionmatters.org	
<b>Contact person</b>	<b>Patricia Dalton</b>	
<b>Position</b>	Senior Adoption Practitioner	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>	Will undertake a search on behalf of the birth relative	
<b>Notes on services for birth relatives living abroad</b>		

## Adoption Support

(previously West Midlands  
Post Adoption Service)

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	The Midlands	
<b>Address</b>	Suite A, 6th Floor Albany House Hurst Street Birmingham B5 4BD	
<b>Telephone number</b>	<b>0121 666 6014</b>	
<b>Fax number</b>		
<b>Email address</b>	adoptionssupport@tiscali.co.uk	
<b>Website address</b>	www.adoptionssupport.co.uk	
<b>Contact person</b>	<b>Julie McBride</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> </ul>	

- Contacting adoptive parent to inform them of birth relative enquiry Yes
- Contact the adopted person directly to inform them of a birth relative enquiry Varies
- Post-reunion support Yes
- Support groups Yes

#### Services for birth relatives living abroad

- Advice on how/where to seek counselling Yes
- Non-identifying information Yes
- Intermediary services Yes
- Refer to NORCAP NA

#### Notes on services provided

#### Notes on services for birth relatives living abroad

## After Adoption

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	After Adoption aims to become a national organisation. Currently contracts with 55 local authorities across the country, encompassing the North West, Merseyside, Cumbria, and parts of the Midlands, South East, North East and Wales. The services provided depend upon After Adoption's contract with the relevant local authority. Some local authorities fund Intermediary Services for Birth Relatives. In other areas it may be possible to arrange spot-purchase or for service user to self-fund. Please contact Actionline for information.
<b>Address</b>	Canterbury House 12–14 Chapel Street Manchester M3 7NH
<b>Telephone number</b>	<b>0800 056 8878</b>
<b>Fax number</b>	0161 832 2242
<b>Email address</b>	actionline@afteradoption.org.uk
<b>Website address</b>	www.afteradoption.org.uk
<b>Contact person</b>	<b>Sheila Quinn</b>
<b>Position</b>	<i>Helplines Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Varies</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Varies</li> <li>● Support groups Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Varies</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Varies</li> <li>● Refer to NORCAP Varies</li> </ul>
<b>Notes on services provided</b>	Also an adoption support agency.
<b>Notes on services for birth relatives living abroad</b>	Services for birth relatives abroad depend on whether the local authority which arranged adoption contracts with After Adoption and whether birth relative can visit offices or access counselling locally.

## After Adoption Yorkshire

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Direct service provision: the entire Yorkshire region (East Riding, West Yorkshire and North Yorkshire) also NE Lincs (Grimsby). NB: responds to enquiries via email/telephone throughout the UK.	
<b>Address</b>	31 Moor Road Headingley Leeds LS6 4BG	
<b>Telephone number</b>	<b>0113 278 6487</b>	
<b>Fax number</b>	0113 278 6050	
<b>Email address</b>	info@aay.org.uk	
<b>Website address</b>	www.afteradoptionyorkshire.org.uk	
<b>Contact person</b>	<b>Lyndsey Marshall</b>	
<b>Position</b>	Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Ariel Bruce Associates

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Trace in the UK, Republic of Ireland, many European countries, the USA, Canada, South Africa, Australia and New Zealand. Have also undertaken searches in the Middle East, Far East and Africa with varying levels of success.	
<b>Address</b>	24 Stanley Street Southsea Hampshire PO5 2DS	
<b>Telephone number</b>	<b>02392 614583</b>	
<b>Fax number</b>	02392 614075	
<b>Email address</b>	arielbruce@aol.com	
<b>Website address</b>	www.arielbruce.com	
<b>Contact person</b>	<b>Ariel Bruce</b>	
<b>Position</b>	Social Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> </ul>	

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>NK</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Independent adoption support provider – specialist in tracing.	
<b>Notes on services for birth relatives living abroad</b>		

## Barnardo's

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Have a national brief across the regions of England & Wales. We also undertake work with past users overseas.	
<b>Address</b>	Family Connections Cottage No 1, Tanners Lane Barkingside Ilford Essex IG6 1QG	
<b>Telephone number</b>	<b>020 8550 2688</b>	
<b>Fax number</b>	020 8551 8914	
<b>Email address</b>	family.connections@barnardos.org.uk	
<b>Website address</b>	www.barnardos.org.uk	
<b>Contact person</b>	<b>Ann Haigh</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Will contact the adoptive parent to inform them of a birth relative enquiry if adopted person is under 20 years old. Will contact adopted person directly if they are over 20 years.	
<b>Notes on services for birth relatives living abroad</b>		



## Blackburn Diocesan Adoption Agency

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Lancashire, Blackpool, Blackburn with Darwen, parts of Greater Manchester that are 30 miles or less from office in Blackburn.	
<b>Address</b>	St Mary's House Cathedral Close Blackburn BB1 5AA	
<b>Telephone number</b>	<b>01254 657759</b>	
<b>Fax number</b>	01254 670810	
<b>Email address</b>	adoptionagency@btconnect.com	
<b>Website address</b>	www.bdaa.org.uk	
<b>Contact person</b>	<b>Brian Williams</b>	
<b>Position</b>	Director	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>No</li> <li>No</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Boys and Girls Welfare Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Are a new adoption agency and at present are covering a wide geographical area within a 50-mile radius of Stockport. Were approved as a voluntary agency in spring 2002.	
<b>Address</b>	250 Wellington Road South Stockport SK2 6NW	
<b>Telephone number</b>	<b>0161 480 8677</b>	
<b>Fax number</b>	0161 474 0860	
<b>Email address</b>	anne.tully@fosteringbgws.org.uk	
<b>Website address</b>	www.bgws.org.uk	
<b>Contact person</b>	<b>Anne Tully</b>	
<b>Position</b>	Adoption Practice Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> </ul>	<ul style="list-style-type: none"> <li>Varies</li> <li>Varies</li> <li>Yes</li> <li>Varies</li> </ul>

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	As a voluntary organisation, unless is one of their families or they have a service level agreement with the local authority, they would signpost on.	
<b>Notes on services for birth relatives living abroad</b>		

## Catholic Care, Diocese of Leeds

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Yorkshire, Humberside & Teeside	
<b>Address</b>	11 North Grange Road Headingley Leeds LS6 2BR	
<b>Telephone number</b>	<b>0113 388 5400</b>	
<b>Fax number</b>	0113 388 5401	
<b>Email address</b>	adoption@catholic-care.org.uk	
<b>Website address</b>	www.catholic-care.org.uk	
<b>Contact person</b>	<b>Tony Ryan</b>	
<b>Position</b>	<i>Team Leader – Adoption</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Catholic Caring Services to Children & Community (Lancaster)

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Diocese of Lancaster; North of the River Ribble, Preston, covering Lancaster, Blackpool and Fyde coast, Cumbria, north to Carlisle.	
<b>Address</b>	Adoption Services 218 Tulketh Road Ashton Preston Lancashire PR2 1ES	
<b>Telephone number</b>	<b>01772 732313</b>	
<b>Fax number</b>		
<b>Email address</b>	info@catholiccaringservices.org.uk	
<b>Website address</b>	www.catholiccaringservices.org.uk	
<b>Contact person</b>	<b>Christine Sutherland</b>	
<b>Position</b>	Adoption Team Leader	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Varies</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Varies</li> <li>● Intermediary services Varies</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Catholic Children's Rescue Society

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	North West England	
<b>Address</b>	390 Parrs Wood Road Manchester M20 5NA	
<b>Telephone number</b>	<b>0161 445 7741</b>	
<b>Fax number</b>	0161 445 7769	
<b>Email address</b>	am.bickerdike@ccrsorg.co.uk	
<b>Website address</b>	www.ccrsorg.co.uk	
<b>Contact person</b>	<b>Anne-Marie Bickerdike</b>	
<b>Position</b>	Adult Post Adoption Services	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>No</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Catholic Children's Society (Arundel & Brighton, Portsmouth & Southwark)

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	London south of the Thames, Kent, Sussex, Surrey, Hampshire, IOW, Channel Isles, Berkshire, E. Dorset & E. Oxfordshire. Only work with section 51 and birth relative initiated contact cases where the Catholic Children's Society was involved in the adoption.	
<b>Address</b>	49 Russell Hill Road Purley Surrey CR8 2XB	
<b>Telephone number</b>	<b>020 8668 2181</b>	
<b>Fax number</b>	020 8763 2274	
<b>Email address</b>		
<b>Website address</b>	<a href="http://www.cathchild.org.uk">www.cathchild.org.uk</a>	
<b>Contact person</b>	<b>Team Manager: Post Adoption</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	Will contact adoptive parent to inform them of birth relative enquiry if exceptional circumstances. Will contact adopted person directly if aged at least 25 years.	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Catholic Children's Society (Nottinghamshire)

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Notts, Derbyshire, Leics, Lincs, North Lincs, NE Lincs	
<b>Address</b>	7 Colwick Road West Bridgford Nottingham NG2 5FR	
<b>Telephone number</b>	<b>0115 955 8811</b>	
<b>Fax number</b>		
<b>Email address</b>	g.jackson@ccsnotts.co.uk	
<b>Website address</b>	www.ccsnotts.co.uk	
<b>Contact person</b>	<b>Gail Jackson</b>	
<b>Position</b>	Senior Practitioner, Adoption Support	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Varies</li> <li>Yes</li> <li>Varies</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Varies</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Catholic Children's Society (Westminster), formerly called Crusade of Rescue

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	London boroughs north of the Thames, Hertfordshire & Essex, & north-west Surrey. Services are provided only for adoptions we arranged.	
<b>Address</b>	73 St. Charles's Square London W10 6EJ	
<b>Telephone number</b>	<b>020 8969 5305</b>	
<b>Fax number</b>		
<b>Email address</b>	carolr@cathchild.org.uk	
<b>Website address</b>	www.cathchild.org.uk	
<b>Contact person</b>	<b>Carol Roper</b>	
<b>Position</b>	Post Adoption & Care Team Leader	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	Services are only provided for adoptions we arranged. Will contact adoptive parent only if adopted person cannot be found. Support groups planned for future. Currently only approach adopted adults over the age of 25.	
<b>Notes on services for birth relatives living abroad</b>	We try to identify a counsellor from the list held by the Registrar General.	

## CCS Adoption, Catholic Children's Society (Diocese of Clifton)

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Diocese of Clifton – Bristol, Bath + North East Somerset, Somerset, North Somerset, Swindon, Wiltshire, Gloucestershire, South Gloucestershire	
<b>Address</b>	58 Alma Road Clifton Bristol BS8 2DJ	
<b>Telephone number</b>	<b>0117 973 4253</b>	
<b>Fax number</b>		
<b>Email address</b>	mandy.alston@ccsadoption.org	
<b>Website address</b>	www.ccsadoption.org	
<b>Contact person</b>	<b>Mandy Alston</b>	
<b>Position</b>	Social Work Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Childlink Adoption Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Approx. 35 mile radius from Clapham in London	
<b>Address</b>	10 Lion Yard Tremadoc Road London SW4 7NQ	
<b>Telephone number</b>	<b>020 7501 1700</b>	
<b>Fax number</b>		
<b>Email address</b>	sue.butcher@adoptchildlink.org.uk	
<b>Website address</b>	www.adoptchildlink.org.uk	
<b>Contact person</b>	<b>Sue Butcher</b>	
<b>Position</b>	Post Adoption Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>Yes</li> <li>Varies</li> <li>Yes</li> <li>No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Coram Family

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	35 miles around London. 50 miles around Cambridge.	
<b>Address</b>	49 Mecklenburgh Square London WC1N 2QA	
<b>Telephone number</b>	<b>020 7520 0350</b>	
<b>Fax number</b>		
<b>Email address</b>	adoption@coram.org.uk	
<b>Website address</b>	www.coram.org.uk	
<b>Contact person</b>	<b>Jeanne Kaniuk</b>	
<b>Position</b>	Head of Adoption & Permanent Families Service	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Varies</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	<hr/>
<b>Notes on services for birth relatives living abroad</b>	<hr/>

## DFW Adoption

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Where DFW Adoption (or a subsidiary) was the placing agency.
<b>Address</b>	Agriculture House Stonebridge Durham DH1 3RY
<b>Telephone number</b>	<b>0191 386 3719</b>
<b>Fax number</b>	0191 386 4940
<b>Email address</b>	Mediationdfw@aol.com
<b>Website address</b>	www.dfw-adoption.org
<b>Contact person</b>	<b>Catriona Morris</b>
<b>Position</b>	<i>Mediation/Development Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	<hr/>
<b>Notes on services for birth relatives living abroad</b>	<hr/>



## Doncaster Adoption & Family Welfare Society Ltd

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Within 50 mile radius of Doncaster.	
<b>Address</b>	Jubilee House, 1 Jubilee Road Wheatley Doncaster South Yorkshire DN1 2UE	
<b>Telephone number</b>	<b>01302 349909</b>	
<b>Fax number</b>		
<b>Email address</b>	info@doncaster-adoption-society.org.uk	
<b>Website address</b>	www.doncaster-adoption-society.org.uk	
<b>Contact person</b>	<b>Collette Anne Ibbotson</b>	
<b>Position</b>	Director	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> <li>No</li> <li>Yes</li> <li>No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>No</li> <li>No</li> <li>No</li> <li>NA</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Families for Children Trust

Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Isles of Scilly and the county areas of Cornwall, Devon and Dorset.	
<b>Address</b>	Glenn House 96 Old Tiverton Road Exeter EX4 6LD	
<b>Telephone number</b>	<b>01392 278875</b>	
<b>Fax number</b>	01392 427227	
<b>Email address</b>	nick@christiancare.freemove.co.uk	
<b>Website address</b>	www.familiesforchildren.org.uk	
<b>Contact person</b>	<b>Nick Goodwin</b>	
<b>Position</b>	Deputy Director	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>

	<ul style="list-style-type: none"> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Families-in-Time

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	UK and Ireland and anyone living abroad who was born and adopted in England or Wales.	
<b>Address</b>	36a/37a Myddelton Street London EC1R 1UA	
<b>Telephone number</b>	<b>07741 190000</b>	
<b>Fax number</b>		
<b>Email address</b>	famsintime@aol.com or search@familiesintime.co.uk	
<b>Website address</b>	www.familiesintime.co.uk	
<b>Contact person</b>	<b>Jeanette King</b>	
<b>Position</b>	<i>Owner</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Varies</p> <p>No</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	Business is mainly research and intermediary work. Counselling is provided as part of the service throughout the search for birth relatives but refer clients on to other agencies for additional support.	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Father Hudson's Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Birmingham, Coventry, Warwickshire, Staffordshire, Oxfordshire, parts of Worcestershire. Welcome enquiries from all parties of our previous adoptions, regardless of geographical area.	
<b>Address</b>	Coventry Road Coleshill Birmingham B46 3EB	
<b>Telephone number</b>	<b>01675 434020</b>	
<b>Fax number</b>		
<b>Email address</b>	origins@fatherhudsons.org.uk	
<b>Website address</b>	www.fatherhudsons.org.uk	
<b>Contact person</b>	<b>Siobhan Clemons</b>	
<b>Position</b>	Origins Team Leader	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Independent Adoption Service

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	NK	
<b>Address</b>	121-123 Camberwell Road London SE5 0HB	
<b>Telephone number</b>	<b>020 7703 1088</b>	
<b>Fax number</b>	<b>020 7277 1668</b>	
<b>Email address</b>	admin@i-a-s.org.uk	
<b>Website address</b>	www.i-a-s.org.uk	
<b>Contact person</b>	<b>Lesley Kettles</b>	
<b>Position</b>	Director	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling NK</li> <li>● Providing non-identifying information NK</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	NK NK NK NK NK NK NK
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	NK NK NK NK
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Manchester Adoption Society

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	25 mile radius of Manchester to recruit adopters. Provides adoption support all over the country and abroad – particularly Australia.	
<b>Address</b>	Post Adoptive Services 47 Bury New Road Sedgley Park Manchester M25 9JY	
<b>Telephone number</b>	<b>0161 773 0973</b>	
<b>Fax number</b>	0161 773 2802	
<b>Email address</b>	info@manchesteradoption.com	
<b>Website address</b>	www.manchesteradoption.com	
<b>Contact person</b>	<b>Jean MacKenzie</b>	
<b>Position</b>	<i>Adoption Worker</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	Yes Yes Yes Yes Yes Varies Yes Yes
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	Yes Yes Yes Yes
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Natural Parents Network (NPN)

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	All of UK	
<b>Address</b>	11 Green Lane Garden Suburb Oldham Lancashire OL8 3AY	
<b>Telephone number</b>	<b>0161 287 8737</b>	
<b>Fax number</b>	0161 287 8737	
<b>Email address</b>	sue_npn@onetel.net.uk	
<b>Website address</b>	www.n-p-n.fsnet.co.uk	
<b>Contact person</b>	<b>Sue Jackson</b>	
<b>Position</b>	Chairperson	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling No</li> <li>● Providing non-identifying information No</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion No</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support Varies</li> <li>● Support groups Varies</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>	Some post-reunion support and support groups.	
<b>Notes on services for birth relatives living abroad</b>		

## Natural Parents Support Group

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	UK, but also helps people who contact from abroad.	
<b>Address</b>	38 Daisey Road Birmingham B16 NDZ	
<b>Telephone number</b>	<b>01977 797417</b>	
<b>Fax number</b>		
<b>Email address</b>	janhanler@aol.com	
<b>Website address</b>	Co-ordinator	
<b>Contact person</b>	<b>Jan Hanler</b>	
<b>Position</b>	Co-ordinator	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information NK</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file No</li> <li>● Undertake a search for the adopted person Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>NK</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## NCH

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Areas around 6 adoption projects in London, Birmingham, Bristol, Leeds, Horsham & Middlesbrough for recruitment, UK-wide for intermediary services (plus ex-service users now abroad).	
<b>Address</b>	Central Office 85 Highbury Park London N5 1UD	
<b>Telephone number</b>	<b>020 7704 7000</b>	
<b>Fax number</b>		
<b>Email address</b>	daphne.carrins@nch.org.uk	
<b>Website address</b>	www.nch.org.uk	
<b>Contact person</b>	<b>Daphne Carrins</b>	
<b>Position</b>	Adoption Agency Manager (Acting)	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## NORCAP

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Whole of UK and individuals affected by a UK adoption now living overseas.	
<b>Address</b>	112 Church Road Wheatley Oxon OX33 1LU	
<b>Telephone number</b>	<b>01865 875000</b>	
<b>Fax number</b>	01865 875686	
<b>Email address</b>	enquiries@norcap.org.uk	
<b>Website address</b>	www.norcap.org.uk	
<b>Contact person</b>	<b>no specific person – whole team able to respond to an enquiry</b>	
<b>Position</b>		
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>Yes</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Notes on services provided</b>	Provides non-identifying information under non-disclosure agreements. Will contact the adoptive parent to inform them of birth relative enquiry until 2002 Act implemented in Sept 2005. Contacting adopted person directly varies until Sept 2005, then Yes.	
<b>Notes on services for birth relatives living abroad</b>	Non-identifying information for birth relatives living abroad under non-disclosure agreements.	

## North East Post Adoption Service

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	North East region.	
<b>Address</b>	Royal Quays Community Centre Prince Consort Way Royal Quays North Shields Tyne and Wear NE29 6XB	
<b>Telephone number</b>	<b>0191 296 6064</b>	
<b>Fax number</b>		
<b>Email address</b>	nepas@nepas.org	
<b>Website address</b>	www.nepas.org	
<b>Contact person</b>	<b>Steve Beveridge</b>	
<b>Position</b>	<i>Project Manager</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> </ul>	<p>Yes</p> <p>Yes</p>

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Varies</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	

## Norwood Jewish Adoption Association

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	The Adoption Society is a national agency but most of work is in North West London, Redbridge and Hackney.
<b>Address</b>	Broadway House 80–82 The Broadway Stanmore Middlesex HA7 4HB
<b>Telephone number</b>	<b>020 8420 6914</b>
<b>Fax number</b>	<b>020 8420 6800</b>
<b>Email address</b>	norwood@norwood.org.uk
<b>Website address</b>	www.norwood.org.uk
<b>Contact person</b>	<b>Sara Lurie</b>
<b>Position</b>	<i>Acting Manager, Fostering and Adoption Services</i> <b>Gay Saunders</b> <i>Manager, Intercountry Adoption Services</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry No</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry No</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services No</li> <li>● Refer to NORCAP No</li> </ul>
<b>Notes on services provided</b>	
<b>Notes on services for birth relatives living abroad</b>	



## Nugent Care Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Roman Catholic Archdiocese of Liverpool including the Isle of Man, Merseyside, parts of Lancashire, Cheshire and Greater Manchester.	
<b>Address</b>	Blackbrook House, Blackbrook Road St Helens Merseyside Liverpool WA11 9RJ	
<b>Telephone number</b>	<b>01744 605700</b>	
<b>Fax number</b>		
<b>Email address</b>	fieldwork.services@nugentcare.org	
<b>Website address</b>	www.nugentcare.org	
<b>Contact person</b>	<b>Cathy Shelton</b>	
<b>Position</b>	Service Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>No</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Parents and Children Together (PACT)

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Oxford Diocese – essentially Berkshire UAs, Oxfordshire and Buckinghamshire, also those persons adopted through the agency and their relatives now outside the area.	
<b>Address</b>	7 Southern Court South Street Reading Berkshire RG1 4QS	
<b>Telephone number</b>	<b>0118 938 7600</b>	
<b>Fax number</b>		
<b>Email address</b>	info@pactcharity.org	
<b>Website address</b>	www.pactcharity.org	
<b>Contact person</b>	<b>Ann Wiffen</b>	
<b>Position</b>	Social Worker	

<b>Services provided</b>	● Counselling	Yes
	● Providing non-identifying information	Yes
	● Facility for recording birth relative's wishes for contact on the adopted person's file	Yes
	● Undertake a search for the adopted person	Varies
	● Facilitate a reunion	NK
	● Contacting adoptive parent to inform them of birth relative enquiry	NK
	● Contact the adopted person directly to inform them of a birth relative enquiry	Varies
	● Post-reunion support	Yes
	● Support groups	NK
<b>Services for birth relatives living abroad</b>	● Advice on how/where to seek counselling	Yes
	● Non-identifying information	Yes
	● Intermediary services	Yes
	● Refer to NORCAP	Yes
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Parents for Children

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	England & Wales, but particularly London and South East England.	
<b>Address</b>	253 Upper Street London N1 1RY	
<b>Telephone number</b>	<b>020 7288 4320</b>	
<b>Fax number</b>		
<b>Email address</b>	info@parentsforchildren.co.uk	
<b>Website address</b>	www.parentsforchildren.org.uk	
<b>Contact person</b>	<b>Guy Larrington</b>	
<b>Position</b>	<i>Social Worker</i>	
<b>Services provided</b>	● Counselling	Yes
	● Providing non-identifying information	Yes
	● Facility for recording birth relative's wishes for contact on the adopted person's file	Yes
	● Undertake a search for the adopted person	No
	● Facilitate a reunion	Yes
	● Contacting adoptive parent to inform them of birth relative enquiry	Yes
	● Contact the adopted person directly to inform them of a birth relative enquiry	Yes
	● Post-reunion support	Yes
	● Support groups	No
<b>Services for birth relatives living abroad</b>	● Advice on how/where to seek counselling	No
	● Non-identifying information	Yes
	● Intermediary services	Yes
	● Refer to NORCAP	Yes
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## Post Adoption Centre

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	London-based but services provided nationwide via face-to-face counselling, surgeries and telephone helpline.	
<b>Address</b>	5 Torriano Mews Torriano Avenue London NW5 2RZ	
<b>Telephone number</b>	<b>020 7284 0555</b>	
<b>Fax number</b>		
<b>Email address</b>	advice@postadoption.org.uk	
<b>Website address</b>	www.postadoptioncentre.org.uk	
<b>Contact person</b>	<b>Rose Dagoo</b> or <b>Monica Bradley</b>	
<b>Position</b>	Post Adoption Counsellor	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>No</li> <li>No</li> <li>Yes</li> <li>Varies</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>Yes</li> <li>No</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## Shrewsbury Diocesan Catholic Children's Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Shrewsbury Diocese, consisting of the local authorities of Cheshire, Halton, Shrewsbury, South Manchester, Tameside, Trafford, Warrington, Wirral, Telford and Wrekin.	
<b>Address</b>	Meeting Point House South Water Square Telford Town Centre Shropshire TF3 4JR	
<b>Telephone number</b>	<b>01952 292888</b>	
<b>Fax number</b>		
<b>Email address</b>	bridie@cathchildsoc.org.uk	
<b>Website address</b>	www.cathchildsoc.org.uk	
<b>Contact person</b>	<b>Bridie Croucher</b>	
<b>Position</b>	Social Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> </ul>

- Facility for recording birth relative's wishes for contact on the adopted person's file Yes
- Undertake a search for the adopted person Yes
- Facilitate a reunion Yes
- Contacting adoptive parent to inform them of birth relative enquiry Yes
- Contact the adopted person directly to inform them of a birth relative enquiry Yes
- Post-reunion support Yes
- Support groups NK

**Services for birth relatives living abroad**

- Advice on how/where to seek counselling Yes
- Non-identifying information No
- Intermediary services Yes
- Refer to NORCAP No

**Notes on services provided**

**Notes on services for birth relatives living abroad**

## South West Adoption Network (SWAN)

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	South West England including Swindon, Wilts, Bournemouth, Devon, Torbay, Poole, Gloucester, Bristol, S. Gloucester, N. Somerset, Bath and North East Somerset (11 counties).
<b>Address</b>	Leinster House Leinster Avenue Knowle Bristol BS4 1NL
<b>Telephone number</b>	<b>0845 601 2459</b>
<b>Fax number</b>	0117 373 0264
<b>Email address</b>	admin@swan-adoption.org.uk or su@swan-adoption.org.uk
<b>Website address</b>	www.swan-adoption.org.uk
<b>Contact person</b>	<b>Su O'Donnell</b>
<b>Position</b>	<i>Service Manager</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Yes</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	Admin tel. 0117 373 0265. SWAN supports the search process for the adopted person.
<b>Notes on services for birth relatives living abroad</b>	Services for birth relatives living abroad are charged.

## Southwell Diocesan Council for Family Care

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	City of Nottingham and County of Nottinghamshire and surrounding area (up to approx 1–1.5 hours travel from Nottingham base)	
<b>Address</b>	Warren House 2 Pelham Court Pelham Road Nottingham NG5 1AP	
<b>Telephone number</b>	<b>0115 960 3010</b>	
<b>Fax number</b>	0115 960 8374	
<b>Email address</b>	sue.jones@familycare-nottingham.org.uk	
<b>Website address</b>	www.familycare-nottingham.org.uk	
<b>Contact person</b>	<b>Sue Jones</b>	
<b>Position</b>	Adoption Services Manager	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person Varies</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## SSAFA Forces Help

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	England, Wales, Northern Ireland, Overseas Commands (mostly Germany), Scotland – imminent.	
<b>Address</b>	19 Queen Elizabeth Street London SE1 2LP	
<b>Telephone number</b>	<b>020 7463 9326</b>	
<b>Fax number</b>		
<b>Email address</b>	patricia.l@ssafa.org.uk	
<b>Website address</b>	www.ssafa.org.uk	
<b>Contact person</b>	<b>Patricia Lowe</b>	
<b>Position</b>	Specialist Adoption Social Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> </ul>	

	<ul style="list-style-type: none"> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>No</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## St. Cuthberts Care

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Scottish border to Middlesbrough.	
<b>Address</b>	St. Cuthberts House West Road Newcastle Upon Tyne NE15 7PY	
<b>Telephone number</b>	<b>0191 228 0111</b>	
<b>Fax number</b>	0191 228 0177	
<b>Email address</b>	Postadoption@stcuthbertscare.org.uk	
<b>Website address</b>	www.stcuthbertscare.org.uk	
<b>Contact person</b>	<b>Anne Brady</b>	
<b>Position</b>	Post Adoption Worker	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Yes</p> <p>Varies</p> <p>Yes</p> <p>No</p>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<p>Yes</p> <p>Yes</p> <p>No</p> <p>No</p>
<b>Notes on services provided</b>	<hr/>	
<b>Notes on services for birth relatives living abroad</b>	<hr/>	

## St. David's Children Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	All of Wales and Herefordshire.	
<b>Address</b>	Bishop Brown House Durham Street Grangetown Cardiff CF11 6PB	
<b>Telephone number</b>	<b>02920 667007</b>	
<b>Fax number</b>		
<b>Email address</b>	stdavidscs@aol.com	
<b>Website address</b>	www.adoptionwales.co.uk	
<b>Contact person</b>	<b>Jayne Smith</b>	
<b>Position</b>	<i>Birth Record Counsellor</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file Yes</li> <li>● Undertake a search for the adopted person No</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Yes</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups No</li> </ul>	
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information No</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP No</li> </ul>	
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

## St. Francis' Children's Society

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Northants, Beds, Bucks, Slough area of Berkshire.	
<b>Address</b>	Collis House 48 Newport Road Woolstone Milton Keynes MK15 0AA	
<b>Telephone number</b>	<b>01908 527212</b>	
<b>Fax number</b>		
<b>Email address</b>	chris@sfcs.org.uk	
<b>Website address</b>	www.sfcs.org.uk	
<b>Contact person</b>	<b>Chris Smith</b>	
<b>Position</b>	<i>Director of Adoption Services</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> </ul>	

- Facility for recording birth relative's wishes for contact on the adopted person's file Yes
- Undertake a search for the adopted person Yes
- Facilitate a reunion Yes
- Contacting adoptive parent to inform them of birth relative enquiry Yes
- Contact the adopted person directly to inform them of a birth relative enquiry Varies
- Post-reunion support Yes
- Support groups No

**Services for birth relatives living abroad**

- Advice on how/where to seek counselling Yes
- Non-identifying information Yes
- Intermediary services Yes
- Refer to NORCAP Yes

**Notes on services provided**

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**Notes on services for birth relatives living abroad**

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## The Children's Society

## Voluntary / Adoption Support / Independent Adoption Agency

<b>Area covered</b>	Provides a service re. all Children's Society adoptions. Enquiries can be local, national or international.
<b>Address</b>	Post Adoption and Care Project 91 Queen's Road Peckham London SE15 2EZ
<b>Telephone number</b>	<b>020 7732 9089</b>
<b>Fax number</b>	020 7277 5760
<b>Email address</b>	Post-adoption-and-care-project@childrenssociety.org.uk
<b>Website address</b>	www.childrenssociety.org.uk
<b>Contact person</b>	<b>Rose Wallace</b> or <b>Jenny Setterington</b>
<b>Position</b>	<i>Senior Social Work Practitioners</i>
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling Yes</li> <li>● Providing non-identifying information Yes</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person 's file Yes</li> <li>● Undertake a search for the adopted person Yes</li> <li>● Facilitate a reunion Yes</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry Varies</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry Varies</li> <li>● Post-reunion support Yes</li> <li>● Support groups Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling Yes</li> <li>● Non-identifying information Yes</li> <li>● Intermediary services Yes</li> <li>● Refer to NORCAP Yes</li> </ul>
<b>Notes on services provided</b>	<hr/>
<b>Notes on services for birth relatives living abroad</b>	<hr/>



## The Isle of Man Adoption Service

Voluntary / Adoption Support /  
Independent Adoption Agency

<b>Area covered</b>	Isle of Man but enquiries come from other areas.	
<b>Address</b>	3 Albany Lane Douglas Isle of Man IM2 3NS	
<b>Telephone number</b>	<b>01624 625161</b>	
<b>Fax number</b>	01624 678304	
<b>Email address</b>	joyce.quine@mcaaws.org.im	
<b>Website address</b>	www.mcaaws.org.im	
<b>Contact person</b>	<b>Donald Mathieson</b>	
<b>Position</b>	<i>Adoption Worker</i>	
<b>Services provided</b>	<ul style="list-style-type: none"> <li>● Counselling</li> <li>● Providing non-identifying information</li> <li>● Facility for recording birth relative's wishes for contact on the adopted person's file</li> <li>● Undertake a search for the adopted person</li> <li>● Facilitate a reunion</li> <li>● Contacting adoptive parent to inform them of birth relative enquiry</li> <li>● Contact the adopted person directly to inform them of a birth relative enquiry</li> <li>● Post-reunion support</li> <li>● Support groups</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Services for birth relatives living abroad</b>	<ul style="list-style-type: none"> <li>● Advice on how/where to seek counselling</li> <li>● Non-identifying information</li> <li>● Intermediary services</li> <li>● Refer to NORCAP</li> </ul>	<ul style="list-style-type: none"> <li>Yes</li> <li>Yes</li> <li>Yes</li> <li>Yes</li> </ul>
<b>Notes on services provided</b>		
<b>Notes on services for birth relatives living abroad</b>		

# Useful terms explained

## **Adoption agency**

Adoption agency is the term used for both a local authority and a voluntary adoption agency registered under the Care Standards Act 2000 (Section 2(1) of the Adoption and Children Act 2002). Both are inspected under the Care Standards Act and according to national minimum standards, although only the voluntary agencies have to be registered.

## **Local authority**

A local authority is required to provide prescribed services by law, which includes such matters as social services, adoption and foster care services, etc.

## **Voluntary adoption agency**

Voluntary adoption agencies do not have to provide services by law, but, when they do, they must act in accordance with the relevant regulations. Voluntary adoption agencies must be non-profit-making. They are usually funded by voluntary donations, fees charged for services they provide and/or by receiving grants from the Government.

## **Adoption support agency**

This is a new term that has come about as a result of the Adoption and Children Act 2002. Such agencies will include what have usually been collectively referred to as post adoption agencies.

Adoption support agencies have to be registered by the Commission for Social Care Inspection (England) or the National Assembly for Wales to provide adoption support services in accordance with Section 8 of the Adoption and Children Act 2002. Adoption support agencies are not registered to make arrangements for the adoption of children. The Act says that an adoption support agency may be voluntary or profit-making, and both organisations and sole practitioners providing adoption support services will be required to apply for registration as an adoption support agency. The purpose of these new provisions is to allow agencies, other than adoption agencies, to provide support services in connection with adoption while ensuring that organisations operating in the sector are properly regulated.

Independent adoption support agency is another term that is used to describe agencies or individuals offering post adoption support.

## **Intermediary services**

An intermediary service is when a person or an organisation acts as a go-between for two or more people. See 'Questions and answers' for a more detailed explanation.

## **Birth relative**

In this directory a birth "relative" is defined as it is in section 81 of the Adoption and Children Act 2002, i.e. a person who is related to an adopted person (or would be if it were not for the adopted person's adoption) either by blood (including half-blood) or marriage.

## **Service level agreement and contracts**

This means that one agency has an agreement for another agency to carry out certain pieces of work on their behalf, such as providing birth record counselling to adopted adults or providing intermediary services to birth relatives.

## **Non-disclosure agreement**

This term is used to describe an agreement between two agencies which enables the one holding identifying information to disclose this to the other agency, usually to enable tracing to take place, but only on condition that the information is not disclosed to the person who has requested the service, or to anyone else.

## Useful reading

Bouchier, P, Lambert, L and Trisellotis, J (1991)

### **Parting with a Child for Adoption**

London: BAAF, ISBN 0903534991

Burns, E (2003)

### **Adoption and Loss: The hidden grief**

Stevenage: Clover Publications

Burns, E (2004)

### **Adoption and Recovery: Solving the mystery**

Stevenage: Clover Publications, ISBN 0646433709

Brodzinsky, D, Schechter, M and Henig, R (1992)

### **Being Adopted: The lifelong search for self**

London: Anchor Books, ISBN 0385414269

Coleman, K (1998)

### **Elephants Never Forget**

New York: Signature Publications, ISBN 19021380606

Collins, P (1993)

### **Letter to Louise**

London: Corgi Books, ISBN 0552137413

Douglas, A and Philpot, T (eds) (2003)

### **Adoption: Changing families, changing times**

London: Routledge, ISBN 0415256852 (pbk) & 0415256844

Feast, J, Marwood, M, Seabrook, S and Webb, E (1998, 2nd edition)

### **Preparing for Reunion: Experiences from the adoption circle**

London: The Children's Society, ISBN 1899783091

Feast, J and Philpot, T (2003)

### **Searching Questions: Identity, origins and adoption**

London: BAAF, ISBN 1903699479

Howe, D and Feast, J (2000)

### **Adoption Search and Reunion: The long-term experience of adopted adults**

London: BAAF, ISBN 189978330X

Howe, D, Sawbridge, P and Hinings, D (1998 new edition)

### **Half a Million Women: Mothers who lose their children by adoption**

London: Post Adoption Centre, ISBN 0952919702

Iredale, S (1997)

### **Reunions**

London: The Stationery Office, ISBN 0117021504

Krementz, J (1991)

### **How It Feels to be Adopted**

London: Gollancz Children's, ISBN 0575051825

Lifton, B and Lifton, J (1995)

### **Journey of the Adopted Self**

New York: Basic Books, ISBN 0465036759

March, K (1995)

### **The Stranger Who Bore Me: Adoptee-birth mother relationships**

Toronto: University of Toronto Press, ISBN 0802072356

Mullender A, Kearns, S (1997)

### **I'm Here Waiting: Birth relatives' views on part II of the Adoption Contact Register for England and Wales**

London: BAAF, ISBN 18738684103

NORCAP (1998)

### **Searching for Family Connections**

Wheatley: NORCAP, ISBN 0950990159

Perl, L and Markham, S (1999)

### **"Why wasn't I told?" Making sense of the late discovery of adoption**

Sydney, NSW: Post Adoption Resource Centre New South Wales, ISBN 0957714505

Powell, S and Warren, J

### **The Easy Way Out?**

London: Minerva Press, ISBN 1861060580

Rockel, J and Ryburn, M (1988)

### **Adoption Today**

London: Heinemann Reed, ISBN 079000067

Saffian, S (1999)

### **Ithaka: A daughter's memories of being found**

New York: Delta Books, ISBN 03853345016

Stafford, G (1993)

### **Where to Find Adoption Records**

London: BAAF, ISBN 187386809X

Treacher, A and Katz, I (eds) (2000)

### **The Dynamics of Adoption: Social and personal perspectives**

London: Jessica Kingsley Publishers, ISBN 1853027820

Trinder, L, Feast, J and Howe, D (2004)

### **The Adoption Reunion Handbook**

Chichester: Wiley, ISBN 0470094222

Triseliotis, J (1973)

**In Search of Origins: The experience of adopted people**

London: Routledge, Kegan and Paul, ISBN 0710075340

Tugendhat, J (1992)

**The Adoption Triangle**

London: Bloomsbury, ISBN 074705105

Verrier, N (1991)

**The Primal Wound**

(Available by post from The Post Adoption Centre)

London: Gateway, ISBN 0963648004

Wadia-Ellis, S (1996)

**The Adoption Reader: Birth mothers, adoptive mothers and adopted daughters tell their stories**

London: Women's Press, ISBN 0704344955

Wells, S (1994)

**Within Me, Without Me**

London: Scarlet Press, ISBN 1857270428

**Many organisations such as NORCAP, Natural Parents Network and Adoption UK publish newsletters that include personal stories of adoption, search and reunion (see following page).**

## Useful addresses

### GENERAL REGISTER OFFICES

#### Registrar General (England and Wales)

The General Register Office  
Adoptions Section  
Smedley Hydro  
Trafalgar Road  
Southport  
Merseyside PR8 2HH  
Tel. 0151 471 4313

#### The General Register Office for Scotland

New Register House  
3 West Register Street  
Edinburgh EH1 3YT  
Tel. 0131 334 0380

#### Registrar General (Northern Ireland)

Oxford House  
49–55 Chichester Street  
Belfast BT1 4HL  
Tel. 02890 252000

#### Family Records Centre

1 Myddelton Street  
London EC1R 1UW  
Tel. 0845 603 7788  
[www.familyrecords.gov.uk/frc](http://www.familyrecords.gov.uk/frc)

### OTHER USEFUL ORGANISATIONS

#### Adoption UK

46 The Green  
South Bar Street  
Banbury  
Oxon OX16 9AB  
Tel: 01295 752240  
[www.adoptionuk.org.uk](http://www.adoptionuk.org.uk)

#### BAAF Head Office

Skyline House  
200 Union Street  
London SE1 0LX  
Tel: 020 7593 2000  
[www.baaf.org.uk](http://www.baaf.org.uk)

#### BAAF Cymru

7 Cleeve House  
Lambourne Crescent  
Cardiff CF14 5GP  
Tel: 02920 761155

#### BAAF Scotland

40 Shandwick Place  
Edinburgh EH2 4RT  
Tel: 0131 220 4749

#### Natural Parents Network

Natural Parents Network  
Garden Suburb  
Oldham  
Lancashire OL8 3AY  
Tel: 01273 307597  
[www.n-p-n.fsnet.co.uk](http://www.n-p-n.fsnet.co.uk)

#### NORCAP – supporting adults affected by adoption

112 Church Road  
Wheatley  
Oxfordshire OX33 1LU  
Tel: 01865 875000  
[www.norcap.org.uk](http://www.norcap.org.uk)



The Adoption and Children Act 2000 represents the most radical overhaul of adoption law for nearly three decades. It has brought in many welcome changes that are intended to help improve adoption services for children and their families by birth and adoption. For the first time, the legislation now recognises the needs of birth relatives who want the opportunity to let their adult adopted relative know of their interest for contact.

Although some adoption agencies have provided intermediary services for birth relatives for many years, the availability and the extent of the services offered has remained something of a postcode lottery. The changes to the law mean that all people will be able to access a service, regardless of where they live.

This Intermediary Support Services Directory is the first of its kind. It provides information on every local authority, voluntary adoption agency, adoption support agency and independent adoption support agency in England and Wales, how to contact them and the services they provide. It also includes more information about the recent changes in legislation and the service people should expect to receive, along with useful resources and a reading list.

This is an invaluable resource for adoption support workers, birth relatives, counsellors and adopted people.

**£14.95**

